

Veron Chen (LKKAUTO)

From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Sent: Wednesday, 3 November 2021 4:13 PM
To: Irene Tay
Cc: Lee Mei Lin; Veron Chen (LKKAUTO)
Subject: RE: CTP REF NO. SNM21D204764C01 - Accident Involving CB7198X on 20.08.2021 (FLOOD) || OD CLAIM - URGENT

Importance: High

Dear Irene

We refer to the above matter

Up till today we have not receive an approval on our estimates.

We have submitted the claim since August and up till today the claim have yet to conclude, we would appreciate if you could expedite the matter.

Thank you

Hamimah

Customer Care Advisor

D +65 6571 9958

E hamimah.j@scauto.com.sg

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From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 3 September, 2021 5:42 AM
To: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: CTP REF NO. SNM21D204764C01 - Accident Involving CB7198X on 20.08.2021 (FLOOD)
Importance: High

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SC AUTO to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Sent: Thursday, September 2, 2021 9:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Albert Chua <albert.chua@sg.cntaiping.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: FW: Accident Involving CB7198X on 20.08.2021 (FLOOD)

Importance: High

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Dear Sir/Mdm

We refer to our email dated 28.08.21, 30.08.21 & 31.08.21

We are submitting an OD Claim on behalf of your insured.

Attached GIA report and photos for your perusal.

As this is a flood case we were not able to submit any estimate in Merimen as there is no external damages. Unless we are given an approval to dismantle the vehicle, we will then submit the estimate bill to the surveyor.

Kindly let us hear from you on the survey arrangement. Please note vehicle already in our premises.

Thank you

Hamimah

Customer Care Advisor

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From: Hamimah Jamaludin
Sent: Tuesday, 31 August, 2021 10:58 AM
To: claimsdept@sg.cntaiping.com
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: FW: Accident Involving CB7198X on 20.08.2021 (FLOOD)
Importance: High

Dear Sir/Mdm

We refer to our email dated 28.08.21 & 30.08.21

Kindly let us hear from you on the survey arrangement. Please note vehicle already in our premises.

Thank you

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From: Hamimah Jamaludin
Sent: Monday, 30 August, 2021 3:18 PM
To: claimsdept@sg.cntaiping.com
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: FW: Accident Involving CB7198X on 20.08.2021 (FLOOD)

Dear Sir/Mdm

We refer to our email dated 28.08.21

Kindly let us hear from you on the survey arrangement. Please note vehicle already in our premises.

Thank you

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From: Hamimah Jamaludin
Sent: Saturday, 28 August, 2021 10:58 AM
To: claimsdept@sg.cntaiping.com
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: Accident Involving CB7198X on 20.08.2021 (FLOOD)

Dear Sir/Mdm

We refer to the above accident.

We are submitting an OD Claim on behalf of your insured.

Attached GIA report and photos for your perusal.

We will submit the estimate bill to the surveyor.

Please be informed that the vehicle is already in our premises. Kindly arrange for survey.

Thank you

Hamimah

Customer Care Advisor

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E hamimah.j@scauto.com.sg

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