

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Monday, 6 September 2021 5:26 PM
To: fa_autoservices@falconair.com.sg; 'Francine Ng'; ANDY; SUR
Subject: SLW 2745H Own Damage claim (DOA: 01/09/2021)

Dear Florence,

As instructed by our client , please proceed to repair the **insured vehicle SLW 2745H, (Excess \$4,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

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