Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 6 September 2021 5:19 pm

To: Mavis, Chew; 'Subramaniam, Divyashni'; SUR; Cheok, Lee Wai

Cc:'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Teo, Ericweihong'; 'Hor, Yinrul'Subject:RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR

INSURED VEHICLE SMP58X AND FBQ1156P ON 02/07/2021 [BSA. 10077]

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBQ 1156P.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 3 September 2021 10:49 am

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' < Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' < NoorMariesa.AbuKassim@aig.com>; 'Teo, Ericweihong' < Ericweihong. Teo@aig.com>; 'Hor, Yinrul' < Yinrul. Hor@aig.com>

Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP58X AND FBQ1156P ON 02/07/2021 [BSA. 10077]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Friday, 3 September, 2021 9:01 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Teo, Ericweihong < Ericweihong, Teo@aig.com >; Hor, Yinrul < Yinrul.Hor@aig.com >

Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP58X AND FBQ1156P ON 02/07/2021 [BSA. 10077]

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Thursday, September 2, 2021 5:37 PM **To:** Admin admin@bsalaw.com.sg>

Cc: bala@bsalaw.com.sg; norman@racewerks.com.sg; accounts@racewerks.com.sg; Lim, Kok-Chong < Kok-Chong,Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP58X AND

FBQ1156P ON 02/07/2021 [BSA. 10077]

Without Prejudice

Your Reference: BSA. 10077

Our Reference: 3282239846SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Admin <admin@bsalaw.com.sg>
Sent: Thursday, September 2, 2021 4:33 PM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Cc: <u>bala@bsalaw.com.sg</u>; <u>norman@racewerks.com.sg</u>; <u>accounts@racewerks.com.sg</u>; Lim, Kok-Chong <<u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa <<u>NoorMariesa.AbuKassim@aig.com</u>>; Teo, Ericweihong <<u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul <<u>Yinrul.Hor@aig.com</u>>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP58X AND FBQ1156P ON 02/07/2021 [BSA. 10077]

This message is from an external sender; be cautious with links and attachments.

M/s AIG Asia Pacific Insurance Pte Ltd

Dear Sir / Madam,

- 1. We refer to the captioned matter and your email dated today.
- 2. Kindly take note that we have instructions to reject your panel of motor surveyors.
- 3. Our client would be conducting a survey with their surveyor, <u>Nicky Seah from Absolute</u>. If you disagree with our clients's choice of surveyor, please arrange for your own surveyor to also survey the motorcycle.
- 4. On a separate note, kindly contact our client's workshop Race Werks, Tel: 6273 2203 (Mr Norman / Siau Hui) before you send your surveyor down if you choose your own surveyor.

The motorcycle would be at :-

Race Werks Pte Ltd

Block 1008 Bukit Merah Lane 3 #01-26

Singapore 159722 Tel: 62732203/67462203

Mr Norman Lee/ Siau Hui (secretary) Email: norman@racewerks.com.sg

Thank you.

Regards Ms Mavis Secretary

For and on behalf of

Mr Bala

M/s BSA Law Chambers LLC

DID: 6435 0019

Email: admin@bsalaw.com.sg

M/s BSA LAW CHAMBERS LLC (UEN No. 201502330R)

133 New Bridge Road #10-04 Chinatown Point Singapore 059413

Tel: 6236 2001 Fax: 6532 0412

Email: bala@bsalaw.com.sg

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From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Thursday, September 02, 2021 3:55 PM

To: admin@bsalaw.com.sg

Cc: <u>bala@bsalaw.com.sg</u>; <u>norman@racewerks.com.sg</u>; <u>accounts@racewerks.com.sg</u>; Lim, Kok-Chong <<u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa <<u>NoorMariesa.AbuKassim@aig.com</u>>; Teo, Ericweihong

< <u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP58X AND FBQ1156P ON

02/07/2021





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