

Asher Sng (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 16 November 2021 10:01 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 28/8/2021 involving SHC 4644E, GW 1660J (China Taiping's insured) & GBA 4654H (Our Ref: TAX/08/21/2070/lg)
Attachments: 08 21 2070 - supporting documents.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4,500.00
Loss of Rental	\$1,471.25 (11 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$5,978.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4644E (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4644E that was damaged pursuant to the accident which occurred on 28/08/2021 (date) along 6 ANG MO KIO AVE 8 (location) involving vehicle no/s GW 1660J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Feb (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00033492100 Claim No : SNM21D204932C02

Claimant : STRIDES TAXI PTE LTD

Amount : S\$5,577.00
DOLLARS FIVE THOUSAND FIVE HUNDRED AND SEVENTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4644E
Insured Vehicle No. : GW 1660J

Date of Loss : 28/08/2021
Place of Accident : 6 ANG MO KIO AVE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM HANG CHUNG ELECTRICAL ENGINEERING PTE LTD
Driver Name : LIN YEW CHIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

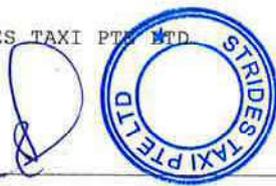
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,500.00
(3) Loss of Use/Rental/Earning	S\$	1,070.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,577.00

Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 2XXXXX245W

Signature : _____



Date : _____

18 FEB 2022

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV211100096
Date : 08.11.2021
Vehicle No. : SHC4644E
Your Ref No. : TAX/08/21/2070
Our Ref No. : 24112103
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,500.00
GRAND TOTAL					\$ 4,500.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 28.08.2021

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGG

Koo Yew Chung

Koo Yew Chung (Nov 8, 2021 12:02 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

Strides Taxi Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/21/2070

From: Strides Taxi Pte Ltd

Date: 10/9/2021

**ACCIDENT ON 28/8/2021 INVOLVING SHC 4644E, GW 1660J & GBA 4654H
ALONG ANG MO KIO AVE 6**

This is to confirm that the daily rental rate for SH C 4644E is 133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 17/08/2021

Date Generated : 09/09/2021

Accident End Date : 09/09/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/21/2070	SHC4644E	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24112103	28/08/2021 4:15 PM	09/09/2021 10:53 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	31 Aug 2021 / 08:47:12	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GW1660J	Business Transaction Reference No.:	20210831084712156220
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	28 Aug 2021 16:00:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[OK](#)

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 15 February 2022 14:25
To: Asher Sng (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D204932C02 - RE: Direct Settlement - Accident Involving GW 1660J (OI : CTI - TBA) and SHC 4644E (TP : LKK REF - CC3/CTI21009271/Ges3) on 28/08/2021

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

We agree to your proposal to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$5,844.50 (all-in)**.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, January 3, 2022 2:37 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM21D204932C02 - RE: Direct Settlement - Accident Involving GW 1660J (OI : CTI - TBA) and SHC 4644E (TP : LKK REF - CC3/CTI21009271/Ges3) on 28/08/2021

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Your ref : SNM21D204932C02

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured collided into both party vehicle. We are of the opinion that BOLA scenario 28j is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$5,844.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 18,266.30	\$ 4,500.00
2. Loss of Rental (11days x \$133.75)	\$ 1,471.25	\$ 1,337.50 (10days x \$133.75)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 19,744.55	\$ 5,844.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 7 September 2021 10:40 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D204932C02 - RE: Direct Settlement - Accident Involving GW 1660J (OI : CTI - TBA) and SHC 4644E (TP : LKK REF - CC3/CTI21009271/Ges3) on 28/08/2021

Password: 21-4932

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, September 7, 2021 10:39 AM
To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: SNM21D204932C02 - RE: Direct Settlement - Accident Involving GW 1660J (OI : CTI - TBA) and SHC 4644E (TP : LKK REF - CC3/CTI21009271/Ges3) on 28/08/2021

Please see attached

Password will follow suit

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, September 3, 2021 9:35 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GW 1660J (OI : CTI - TBA) and SHC 4644E (TP : LKK REF - CC3/CTI21009271/Ges3) on 28/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4644E at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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