

Hsiao Tong (LKKAuto)

From: Yvonne Lee <lee_huijing@yahoo.com.sg>
Sent: Thursday, 9 September 2021 9:28 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Claim Notification - ACCIDENT INVOLVING SLU 4446T(AIG) AND SMK 1286Z AT/ALONG SLIP ROAD FROM DUNEARN ROAD TO WHITLEY ROAD ON 01/09/2021

Hi Hsiao Tong

You can refer to the videos [here](#).



Meet Google Drive – One place for all your files

Google Drive is a free way to keep your files backed up and easy to reach from any phone, tablet or computer. St...

Note that the fuel gauge cover of the car was already faulty before the incident. Also, there was very minor scratch on the side of the car.

Thanks

Yvonne

On Tuesday, 7 September 2021, 01:24:40 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

07 Sept 2021

Ms Yvonne Lee Hui Jing

[By Email Only]

Dear Sir/Madam,

You Ref: SLU4446T

Our Ref: CC6/AIG21009270/Aps3

ACCIDENT INVOLVING SLU 4446T(AIG) AND SMK 1286Z AT/ALONG SLIP ROAD FROM DUNEARN ROAD TO WHITLEY ROAD ON 01/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMK1286Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

In addition, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)