

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 6 September 2021 4:32 pm  
**To:** 'Teo, Grace'; 'Choo, Thelma'; SUR  
**Subject:** RE: LKK/MC \ CMTD2102645/THE - Request for pre repair inspection for accident involving CB6846R & SLC710B ( yr insured ) on 02/09/2021  
**Attachments:** CB6846R IA.pdf; CB6846R Photos.pdf; CB6846R PARF\_COE Rebate Enquiry.pdf

Dear Thelma,

Enclosed herewith preliminary advice of CB 6846R.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 2 September 2021 4:54 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Choo, Thelma' <thelma.choo@sompo.com.sg>  
**Subject:** RE: LKK/MC \ CMTD2102645/THE - Request for pre repair inspection for accident involving CB6846R & SLC710B ( yr insured ) on 02/09/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 03-09-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 2 September, 2021 4:22 PM  
**To:** Winnie Chai <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** LKK/MC \ CMTD2102645/THE - Request for pre repair inspection for accident involving CB6846R & SLC710B ( yr insured ) on 02/09/2021

Without Prejudice

Our Reference: CMTD2102645/THE  
Your Reference: CB6846R

Hi Winnie,

We refer to your email reply of even date and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **CB6846R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Winnie Chai <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>

**Sent:** Thursday, September 2, 2021 4:18 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

Cc: Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2102645/THE - Request for pre repair inspection for accident involving CB6846R & SLC710B ( yr insured ) on 02/09/2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace

We would like Marcus from LKK to attend the survey.

Thanks

On Thu, Sep 2, 2021 at 4:04 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2102645/THE

Your Reference: CB6846R

**Without Prejudice**

Date: 02/09/2021

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S CONNECT 3**

Dear Winnie,

**ACCIDENT INVOLVING SLC710B & CB6846R ON 02.09.2021**

We refer to your Notice of Accident dated 02/09/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
INSURANCE

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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Winnie Chai <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>

**Sent:** Thursday, September 2, 2021 2:13 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>

**Subject:** Request for pre repair inspection for accident involving CB6846R & SLC710B ( yr insured ) on 02/09/2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Afternoon Grace

Attached is the GIA report.

Pls let us have the list of surveyors for the PRS.

Thanks

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666