

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 December 2021 10:59 AM  
**To:** 'Lim Ai Lee'  
**Cc:** Admin A  
**Subject:** RE: Claim Involving SLF9968A and SGS2574P on 02.08.2021 Our Ref: 21/21/21/VP05/024818 \*\*\* LKK REF: CC4/LPC21009253/Epa3  
**Attachments:** DV\_SLF9968A.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and **return together with your client authorisation to act to us (LKK)** for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Lim Ai Lee <AiLee.Lim@ethozgroup.com>  
**Sent:** Monday, 20 December 2021 1:48 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Claim Involving SLF9968A and SGS2574P on 02.08.2021 Our Ref: 21/21/21/VP05/024818 \*\*\* LKK REF: CC4/LPC21009253/Epa3

Dear Sir,

Our client is agreeable to settle at \$3,019.40

Kindly provide Discharged Voucher.

Thank you.

Warmest Regards,  
Lim Ai Lee  
Claim Settlement



**ETHOZ GROUP LTD**

22 Tampines Street 92 Singapore 528876

DID: 6654 7920

FAX: 6654 7540

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, December 3, 2021 8:55 AM

**To:** Lim Ai Lee <[AILee.Lim@ethozgroup.com](mailto:AILee.Lim@ethozgroup.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Claim Involving SLF9968A and SGS2574P on 02.08.2021 Our Ref: 21/21/21/VP05/024818 \*\*\* LKK REF: CC4/LPC21009253/Epa3

**[EXTERNAL EMAIL]** This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Rental (4days x \$130.00)(w/GST)	\$ 556.40
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,019.40</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 1 November 2021 11:06 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; Lim Ai Lee <[AiLee.Lim@ethozgroup.com](mailto:AiLee.Lim@ethozgroup.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Claim Involving SLF9968A and SGS2574P on 02.08.2021 Our Ref: 21/21/21/VP05/024818 \*\*\* LKK REF: CC4/LPC21009253/Epa3

Dear Sir / Madam,

Thank you for your email.

Case reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, November 1, 2021 11:00 AM

**To:** Lim Ai Lee <[AiLee.Lim@ethozgroup.com](mailto:AiLee.Lim@ethozgroup.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: Claim Involving SLF9968A and SGS2574P on 02.08.2021 Our Ref: 21/21/21/VP05/024818

**Lonpac External - General**

Without Prejudice

Dear Ai Lee

Please see my sign-off below for our correct office address. Please liaise with LKK Auto Consultants Pte Ltd for your client's claim.

Dear Mei Kwan/Jasper

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Lim Ai Lee <[AILee.Lim@ethozgroup.com](mailto:AILee.Lim@ethozgroup.com)>  
**Sent:** Thursday, 28 October 2021 6:43 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Claim Involving SLF9968A and SGS2574P on 02.08.2021

Dear Sir/ Madam,

We refer to the above matter.

We attached Letter of Demand for your necessary action.

Kindly let us hear from you as soon as possible.

Thank you.

Warmest Regards,  
Lim Ai Lee  
Claim Settlement

**ETHOZ**

**ETHOZ GROUP LTD**

22 Tampines Street 92 Singapore 528876

DID: 6654 7920

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



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