

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, September 1, 2021 4:22 PM
To: 'Subramaniam, Divyashni'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Teo, Ericweihong'; 'Hor, Yinrul'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST - SJA8572P vs GBK3458L (OI) on D.O.A.: 30/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, 1 September, 2021 2:36 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJA8572P vs GBK3458L (OI) on D.O.A.: 30/08/2021

Hi,

Please refer to the enclosed request from **Tropical Success**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Wednesday, September 1, 2021 9:39 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK3458L AND SJA8572P ON 30/08/2021

This message is from an external sender; be cautious with links and attachments.

Dear AIG

Please assign to LKK.

Regards
Calvin

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Tuesday, 31 August 2021 10:25 pm
To: Tropical Success <tsac303@singnet.com.sg>
Cc: Tropical Success <tsac303@singnet.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK3458L AND SJA8572P ON 30/08/2021

Without Prejudice

Your Reference: SJA8572P
Our Reference : GBK3458L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services

EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
You Jin Feng	Formteam Adjusters Pte Ltd
Li Lewei	Formteam Adjusters Pte Ltd
Henry Ng	Formteam Adjusters Pte Ltd
Kenji Tan	Formteam Adjusters Pte Ltd
Terrence Low	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Tuesday, August 31, 2021 4:39 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [Not Virus Scanned] [EXTERNAL] 3rd party claim SJA8572P/GBK3458L DOA:30/08/2021

This message is from an external sender; be cautious with links and attachments.

Dear AIG

Please send us your list of motor surveyors for 3rd party survey of vehicle SJA8572P. Your insured is GBK3458L. Password for the attached report is SJA8572P5880A.

Regards
Calvin
Tropical Tech
64817773

From: Cheng Jun Lam <lamcj97@gmail.com>
Sent: 31 August, 2021 2:51 PM
To: henrylam.sg@gmail.com; tsac303@singnet.com.sg
Subject: Fwd: Your accident report has been successfully submitted

----- Forwarded message -----

From: <no-reply@shift-technology.com>
Date: Tue, 31 Aug 2021 at 2:13 PM
Subject: Your accident report has been successfully submitted
To: <lamcj97@gmail.com>

Dear Sir/Madam,

An accident report has been submitted on your behalf with reference number: SC1K218V0004

Please find attached a copy of the accident report.

The password to open it is your vehicle plate number + the last 5 characters of NRIC/UEN.

For example, for vehicle plate number "SBA1234A" and NRIC "S0000001I", the password is "SBA1234A0001I".

Please contact your Authorised Reporting Center (ARC) for any update or modification of this accident report.

Sincerely yours
GIA Records Management Centre

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