

EzLyna (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 28 February 2023 4:36 PM
To: EzLyna (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: {SEEK MANDATE} / SNM21D204885/C02/YQ486X/CHEESC / FW: Direct Settlement - Accident Involving YQ 486X (OI : CTI - SNM21D204885/C02/TANKL) and SMG 53G (TP : LKK REF - CC6/CTI21009214/Kes3) on 27/08/2021

[Confidential]

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$14,140.45 (all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, February 27, 2023 3:09 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM21D204885/C02/YQ486X/CHEESC / FW: Direct Settlement - Accident Involving YQ 486X (OI : CTI - TBA) and SMG 53G (TP : LKK REF - CC6/CTI21009214/Kes3) on 27/08/2021

[Confidential]

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[Confidential]

URGENT!

Dear So Chow,

This was our ex-colleague Ms Asher's case and I just taking over. As the date of accident was in year 2021, it would be grateful if you could revert with your approval to us soon. TP WS is chasing us for settlement. Thank you.

Your ref: SNM21D204885/C02/YQ486X/CHEESC
LKK ref : CC6/CTI21009214/Kes3

Dear So Chow,

ACCIDENT INVOLVING YQ486X (CHINA TAIPING) AND SMG53G (TP) ON 27/08/2021

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Alan's United Auto Pte Ltd" at \$14,140.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,409.00	\$ 12,733.00 (Inclusive of GST)
2. Loss of Rental (7 days x \$300)	\$ 2,100.00	\$ 1,400.00 (7 days x \$200)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 19,516.45	<u>\$ 14,140.45</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Sunday, 13 March 2022 1:12 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204885/C02/YQ486X/CHEESC / FW: Direct Settlement - Accident Involving YQ 486X (OI : CTI - TBA) and SMG 53G (TP : LKK REF - CC6/CTI21009214/Kes3) on 27/08/2021

[Confidential]

Hi Team

Please see Insured's GIA report as requested.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, October 29, 2021 11:16 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204885/C02/YQ486X/CHEESC / FW: Direct Settlement - Accident Involving YQ 486X (OI : CTI - TBA) and SMG 53G (TP : LKK REF - CC6/CTI21009214/Kes3) on 27/08/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 7 September 2021 11:49 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D204885/C02/YQ486X/CHEESC / FW: Direct Settlement - Accident Involving YQ 486X (OI : CTI - TBA) and SMG 53G (TP : LKK REF - CC6/CTI21009214/Kes3) on 27/08/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,