

Hui Zhen (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Friday, 3 September 2021 3:13 PM
To: Hui Zhen (LKK Auto)
Cc: LEE KATIE
Subject: FW: Re:GBL2255G Own Damage Claims Our ref: M12D16342109

Without Prejudice

Dear Hui zhen

Kindly proceed with OD repair. Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Friday, September 3, 2021 8:36 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: Re:GBL2255G Own Damage Claims Our ref: M12D16342109

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Dear Josephine,

Enclosed herewith preliminary advice of vehicle GBL 2255G.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 1 September 2021 1:24 PM
To: 'WONG JOSEPHINE'; SUR; assignments
Cc: 'LEE KATIE'
Subject: RE: Re:GBL2255G Own Damage Claims Our ref: M12D16342109

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 1 September, 2021 1:10 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: Re:GBL2255G Own Damage Claims Our ref: M12D16342109

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD Excess is \$500.

[Notice](#)

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Josephine Wong

Executive
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From: Mars Ler <mars.ler@ccfulco.com.sg>
Sent: Wednesday, September 1, 2021 12:51 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: Re:GBL2255G Own Damage Claims

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Dear Josephine ,

As per attach documents for your reference , your insured/our client is claiming own policy .

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

Mars Ler
Executive - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566