

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 6 September 2021 4:06 pm  
**To:** Deborah Lai  
**Cc:** Jenny Lim; SUR  
**Subject:** RE: OD Claim: SGN 91176G-Peugeot 308 / Policy No. DMPCSNW00025722100 / Tsai Chen Cheng

Dear Deborah,

As instructed by our client, please proceed to repair the insured vehicle **SGN 9117G at repair cost not more than \$3,000.00 on Lump Sum basis (China Taiping approved \$1,091.00 & the balance will contribution by owner) (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Kindly sign & chop the undertaking letter as attached and send back to us.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Deborah Lai <[deborah.lai@laihuat.com.sg](mailto:deborah.lai@laihuat.com.sg)>  
**Sent:** Monday, 6 September 2021 3:46 pm  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** OD Claim: SGN 91176G-Peugeot 308 / Policy No. DMPCSNW00025722100 / Tsai Chen Cheng  
**Importance:** High

Dear Shiau Chan

We refer to your email dated 03/09/2021 regarding the above matter.

We would inform that the owner -Mr Tsai- has agreed to repair his vehicle based on China Taiping Insurance's offer of repair cost at \$1,091.00 (before GST) and his own contribution towards the balance.

As such, please advise accordingly as we are now preparing to secure parts for the repairs.

Thank you.

Kind regards.

Deborah Lai

LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110 Fax: 64596267