

Shiau Chan (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 6 September 2021 4:07 pm
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: OD Claim: SGN 9117G-Peugeot 308 / Policy No. DMPCSNW00025722100 / Tsai Chen Cheng Claim Ref: SNM21D204842/C01

[Confidential]

Hi Shiau Chan,

Please proceed accordingly.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Monday, 6 September 2021 4:00 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: OD Claim: SGN 91176G-Peugeot 308 / Policy No. DMPCSNW00025722100 / Tsai Chen Cheng

Importance: High

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Dear Jacqueline,

As spoken with you.

According to the repairer, owner willing to top-up the balance \$1,909.00 of repair cost \$3,000.00.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Deborah Lai <deborah.lai@laihuat.com.sg>

Sent: Monday, 6 September 2021 3:46 pm

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: OD Claim: SGN 91176G-Peugeot 308 / Policy No. DMPCSNW00025722100 / Tsai Chen Cheng

Importance: High

Dear Shiau Chan

We refer to your email dated 03/09/2021 regarding the above matter.

We would inform that the owner -Mr Tsai- has agreed to repair his vehicle based on China Taiping Insurance's offer of repair cost at \$1,091.00 (before GST) and his own contribution towards the balance.

As such, please advise accordingly as we are now preparing to secure parts for the repairs.

Thank you.

Kind regards.

Deborah Lai
LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110 Fax: 64596267