

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 7 September 2021 4:13 PM
To: assignments
Subject: FW: Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - MSIG Ref: 261912CAR
Attachments: Quotation For SGD3121K and SKG6846U.pdf; New appointment - Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - Policy No: B 300445396 CAR

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marvin Chia [mailto:marvin.chia@mclarens.com]
Sent: Tuesday, 7 September 2021 3:57 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - MSIG Ref: 261912CAR

Dear Veron,

Please find further quotations from the respective motor vehicles from the captioned incident.

RE on SJL 8198D, we do not have in the requested accident report.

Kind regards,

Marvin Chia | McLarens
Engineering Adjuster
marvin.chia@mclarens.com

61 Robinson Road
#09-01, 61 Robinson
Singapore 068893
+65 6224 9466 | office
+65 8127 9615 | mobile
+65 6224 1103 | fax

CONFIDENTIALITY AND PRIVILEGE NOTICE: The information in this e-mail and in any attachment is confidential and may be privileged or otherwise protected from disclosure. It is intended solely for the above-named addressees and the contents should not be transmitted or disclosed to any others. If you are not one of the

intended recipients you are hereby notified that retention, copying or the dissemination of this transmission is prohibited and unlawful. If you received this transmission in error, please immediately delete it from your system and notify the sender.

PRIVACY STATEMENT: We are required to capture and process personal information supplied to us in the fulfilment of our services. Our obligations vary depending on the jurisdiction involved. For further details as to how this information is used, kept secure and your rights, please see the relevant Privacy Statement on our website – <https://www.mclarens.com/privacy-policy/>

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Sent: Monday, 6 September 2021 3:39 pm

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Marvin Chia <marvin.chia@mclarens.com>

Subject: Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - MSIG Ref: 261912CAR

Warning: This email originated from an external sender.

Dear Veron,

Please take note of our claim reference 261912 CAR.

To Marvin: Please also see the attached LKK's advice for third party vehicle SJL 8198D

Have a great week ahead.

In view of the current COVID-19 situation, some of us are currently working from home during this period. We may take longer than usual to review your claim. Please bear with us during this challenging period

📌 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Lim Zi Liang

Assistant Manager, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 6 September 2021 3:31 PM

To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: New appointment - Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - Policy No: B 300445396 CAR-SJL 8198D

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Zi Liang,

Enclosed preliminary revised of vehicle SJL 8198D

Date of survey: 2/9/21

Number of days (estimated) : 4 days

Kindly provides copy of incident report and claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marvin Chia [<mailto:marvin.chia@mclarens.com>]

Sent: Wednesday, 1 September 2021 12:01 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'assignments@lkkauto.com'; SUR <sur@lkkauto.com>; Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Subject: RE: New appointment - Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - Policy No: B 300445396 CAR

Dear Summer,

Please find enclosed quotations from the relevant Third Parties on their motor claims pertaining to captioned matter.

For your necessary action, thank you.

Kind regards,

Marvin Chia | McLarens

Engineering Adjuster

marvin.chia@mclarens.com

61 Robinson Road

#09-01, 61 Robinson

Singapore 068893

+65 6224 9466 | office

+65 8127 9615 | mobile

+65 6224 1103 | fax

CONFIDENTIALITY AND PRIVILEGE NOTICE: The information in this e-mail and in any attachment is confidential and may be privileged or otherwise protected from disclosure. It is intended solely for the above-named addressees and the contents should not be transmitted or disclosed to any others. If you are not one of the intended recipients you are hereby notified that retention, copying or the dissemination of this transmission is prohibited and unlawful. If you received this transmission in error, please immediately delete it from your system and notify the sender.

PRIVACY STATEMENT: We are required to capture and process personal information supplied to us in the fulfilment of our services. Our obligations vary depending on the jurisdiction involved. For further details as to how this information is used, kept secure and your rights, please see the relevant Privacy Statement on our website – <https://www.mclarens.com/privacy-policy/>

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 31 August 2021 2:29 pm
To: 'Lim Zi Liang' <ZiLiang_Lim@sg.msig-asia.com>; 'assignments@lkkauto.com'; 'SUR' <sur@lkkauto.com>
Cc: Marvin Chia <marvin.chia@mclarens.com>
Subject: RE: New appointment - Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - Policy No: B 300445396 CAR

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>
Sent: Tuesday, 31 August, 2021 2:02 PM
To: 'assignments@lkkauto.com'
Cc: Marvin Chia <marvin.chia@mclarens.com>
Subject: New appointment - Insured: Boustead Projects E&C Pte. Ltd. - Damage to underground water pipe on 27 Aug 2021 - Policy No: B 300445396 CAR

New Appointment

Dear Sirs,

We have a incident which occurred at our Insured's project site at 2 Woodlands Industrial Park D Street 2 on last Friday 27 Aug 2021 During the course of their works, our Insured damaged an underground water pipe and debris projected from this incident caused damage to 6 cars, 1 supply bus and canopy glass.

Since then, the third party vehicle owners had approached the Insured and our appointed loss adjuster from McLaren for claim/repair to their vehicles. On our end, we have received one request for a pre-repair survey

Given the above, we wish to appoint LKK to survey the damaged vehicles involved in this incident on a without prejudice basis. Please liaise with the loss adjuster (cc in this email) to proceed with the assessment

Please acknowledge this email and keep us and loss adjuster updated on the survey.

Thank you and have a great Tuesday.

In view of the current COVID-19 situation, some of us are currently working from home during this period. We may take longer than usual to review your claim. Please bear with us during this challenging period

📧 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msigg-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Lim Zi Liang

Assistant Manager, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msigg-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msigg.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.