

Our Ref: CT0821/SH 7961M/JW(st)  
Date: 10.09.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

**Without Prejudice**

Dear Sir/Madam

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 31.08.2021 INVOLVING SH 7961M & SMZ3268J ALONG HOLLAND RD**

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7961M, which was involved in the captioned accident with your insured vehicle No SMZ3268J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	4,433.18
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **5,461.13**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SH7961M , SMZ3268J** **ON 31-Aug-21 13:50**  
**ALONG** **HOLLAND RD**

I / We **PHUA BAH CHEE** (Hirer) NRIC No.: **SXXXX149G**

and/or (Relief) NRIC No.: **SXXXX149G**

Taxi Number **SH7961M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **31-Aug-2021**

Name of Hirer **PHUA BAH CHEE**

Hirer NRIC **SXXXX149G**

Signature :



Address **635 YISHUN ST 61 #07-74**  
**760635**

Contact No. **97211681**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,130.00** (Global Sum) for vehicle no. **SH 7961M** that was damaged pursuant to the accident which occurred on **31/08/2021** (date) along **TPE TOWARDS CHANGI** (location) involving vehicle no/s **SMZ 3268J**.

This is pursuant to the inspection conducted on **01/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 7961M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 7961M** (vehicle no.) as a result of the accident.

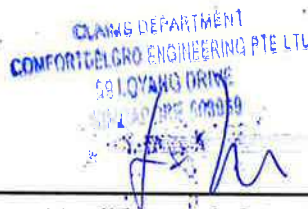
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04<sup>th</sup> (day) of Jan (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded.  
Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**  
from the ambit and application of this document"

**GST REG. NO. M2-8921817-3**

# TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 7961M

INV. NO/DATE  
91594092 09.09.2021

**MAKE  
HYUNDAI**

JOB NO.  
305485153

**MODEL**  
**IONIQ(G3)**

ODOMETER READING

DATE OF REG  
30.10.2019

DATE/TIME IN  
31.08.2021 15:05

CHASSIS CODE  
KMHC851CVLU188677

Description : 3P 31.08.2021

S/No	Part No.
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Qty	Unit	Price	%Disc	Net
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## PART REQUISITION

0001	04-01-0104-0573	PANEL-FENDER RH#	1	588.80	20.00	471.04
0002	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0003	04-01-0104-0592	PANEL ASSY-FRONT DOOR RH#	1	1,797.20	20.00	1,437.76
0004	04-01-0104-2468	MOULDING ASSY-W/LINE FRT DOOR RH	1	110.10	20.00	88.08
0005	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
SUB-TOTAL			:			2,093.16

### JOB NATURE

0001	PB	PANEL BEATING	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	1,250.00	1,250.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00

0003 17-01 CHECK ALL LIGHTING 20.00 20.00

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
05 Braddell Road  
Singapore 579701

ndly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91594092	4,433.18	

**GST REG. NO. M2-8921817-3**
**TAX INVOICE**
**COMPANY REG. NO.: 199506048W**
**Page: 2**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SH 7961M

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G3)

**DATE OF REG**  
30.10.2019

**CHASSIS CODE**  
KMHC851CVLU188677

**INV. NO/DATE**  
91594092 09.09.2021

**JOB NO.**  
305485153

**ODOMETER READING**
**DATE/TIME IN**  
31.08.2021 15:05

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	20-00				
	TUFF COAT ON AFFECTED PARTS.		20.00		20.00
0005	L				
	TRANSFER DOOR PART		60.00		60.00
SUB-TOTAL			:		2,050.00

Items total	4,143.16
Add GST @ 7.000 %	290.02
Invoice amount	4,433.18

Issued by : KATHERINETAN 09.09.2021 12:56:45  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEE, THEE ACCIDENTAL DAMAGE THE COMPANY SHALL NOT BE RESPONSIBLE FOR LOSS OR OTHER INCIDENTS RELATING TO THEE AND THEE ARE TO BE KEPT IN THEE OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF ANY DEFECTS ARE FOUND, THEY MUST REPORT IN WRITING TO THE COMPANY OF ANY COMPLAINTS WITHIN 14 DAYS OF DELIVERY. THE VEHICLE WILL BE KEPT IN THEE OWNERS' RISK.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY OF DELIVERY OR 14 DAYS AFTER THE DELIVERY DATE.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DAMAGE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RECEIVE THIS INFORMATION, THE COMPANY WILL BE RESPONSIBLE FOR THE CORRECT AND BINDING.

**omfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Please note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91594092	4,433.18	

Our Ref: CT21080508

Date: 09 September 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                    31/08/2021    @   13:50 hrs  
ALONG                            HOLLAND RD  
INVOLVING                    SMZ3268J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7961M** (the "Taxi"). The Taxi was hired to **PHUA BAH CHEE IC NO SXXXX149G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SMZ3268J

Date of Accident

31/08/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/04/2021 - 21/04/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **31/08/2021 17:22**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 24 November 2021 12:03 PM  
**To:** khawkhengjoo@gmail.com  
**Subject:** ACCIDENT INVOLVING SMZ 3268J AND SH 7961M ON 31/08/2021

**Our Ref: CC4/AIG21009186/Vea3**

24 NOV 2021

**KHAW KHENG JOO**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMZ 3268J AND SH 7961M ON 31/08/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SH7961M (6560457388SG)**  
**[SMZ3268J]**

TP  
COMFORT TRANSPORTATION PTE LTD  
Aug 31 2021 1:00PM  
[KHAW KHENG JOO]  
ComfortDelGro Engineering Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **04/01/2022 08:54 AM**.  
**To**        LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$5135.94) - SH7961M - Claim Handler: Syed-Yusoff, Saliha**

Approved:5135.94:please proceed with settlement @ \$5,135.94 [COR- \$4,433.18 LOR-\$500.76 LOI-\$200 LTA-\$2]\*\* subject to final repair bill & ATA