

Shiau Chan (LKKAuto)

From: Elaine Ngu <elaine_ngu@sg.msig-asia.com>
Sent: Tuesday, 28 September 2021 5:34 PM
To: Shiau Chan (LKKAuto)
Cc: SUR
Subject: RE: TP / EH 3737L / 637808 / SEEK MANDATE

Dear Shiau Chan

Thank you for trying hard to negotiate with third party's workshop.

Please assist to submit your finalisation report on lump sum COR at \$3,500 (as agreed with w/shop).

Regards,

Have a great week ahead!

Elaine Ngu

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 28 September 2021 2:14 PM
To: Elaine Ngu <elaine_ngu@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP / EH 3737L / 637808 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Elaine,

Our surveyor try as hard as he could to re-finalize with the workshop on the lump sum \$3,000.00 but workshop disagree as repairer says the item Bootlid, initially they insist to replace, when our surveyor recommend it to repair after much nego repairer finally agree to repair it.

They maintain the lump sum figure of \$3,600.00.

Please advice

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Sent: Thursday, 23 September 2021 2:32 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP / EH 3737L / 637808 / SEEK MANDATE

Dear Shiau Chan

Please proceed to finalise COR @ \$3,000 and repair duration @ 4 days.

Regards,

Have a great week ahead!

Elaine Ngu

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

 *Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.*

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 13 September 2021 1:43 PM

To: Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: TP / EH 3737L / 637808 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Elaine,

Enclosed herewith EH 3737L report.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)