

FIRST AUTOWORKS

Letter of Demand

Re : Accident involving my vehicle no. SGG 9555L and vehicle no. SLW 5728Z on 21/8/2021 at 11.17 HRS PM/AM along OLD AIRPORT HAWER PARKING LOT NEXT TO LOT 30

1) I/We, the owner of vehicle no. SGG 9555L hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>930.90</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use for <u>4</u> days @ \$ <u>150.00</u> per day	\$ <u>600.00</u>
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ <u>1,530.90</u>

Signature of vehicle owner

Name - PANG HWEI MUI

Address : 183 TANJONG RHO
ROAD #04-02 (S) 436924

Tel : 94501440

Witnessed by :

RONNIE

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SGG 9555L and SLU57282 On 21/8/2021 At
OLD AIRPORT HAWER PARKING LOT NEXT TO LOT 30

1. I/We, the owner of vehicle no. SGG 9555L hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 01 day of Sept 2021

Signature of vehicle owner

Name - PANG HONG MUI

IC No : 573108481

(Company stamp, if applicable)

Address : 185 TANJONG RHU
ROAD #04-02 (S) 436924

Tel : 94501440

Witnessed by :

RONNIE

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **1ST AUTOWORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,230.00** (Global Sum) for vehicle no. **SGG 9555L** that was damaged pursuant to the accident which occurred on **21/08/2021** (date) along **OLD AIRPORT HAWKER PARKING LOT NEXT TO LOT 30** (location) involving vehicle no/s **SLU 5728Z**.

This is pursuant to the inspection conducted on **30/08/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PANG HWEE MUI** (the third party claimant”) of vehicle no. **SGG 9555L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGG 9555L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of March (month) 2022 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: 20-0000274-Z

Vehicle No: ::SGG 9555L
Chasis No : WBAYE42090DD87097
Engine No: 11628262N55B30A

Invoice No: CGI-ASC-22IR00282G

Invoice Date: 11/2/2022

DESCRIPTION	AMOUNT SGD
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Labour

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	250.00
2	Carry out spray painting on accident affected area	350.00
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	30.00
4	To remove and refix frt sensor and conduct test	60.00
5	To remove and refix reverse camera and conduct test	60.00
6	To conduct 4 wheel alignment	90.00

Labour Total : 840.00

Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
1	1 Frt bumper clip Set	30.00

Other Total : 30.00

Total : \$870.00
GST (7%) \$60.90
Grand Total: \$930.90

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Claim Notification - ACCIDENT INVOLVING SLU 5728Z(AIG) AND SGG 9555L AT/ALONG 51 OLD AIRPORT ROAD FOOD CENTRE CARPARK ON 21/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 3/9/2021 4:03 PM

To: icycool22@hotmail.com <icycool22@hotmail.com>

03 Sept 2021

Ms Low Wee Suan (Liu WeiXuan)

[By Email Only]

Dear Sir/Madam,

You Ref: SLU5728Z

Our Ref: CC6/AIG21009167/Apa3

ACCIDENT INVOLVING SLU 5728Z(AIG) AND SGG 9555L AT/ALONG 51 OLD AIRPORT ROAD FOOD CENTRE CARPARK ON 21/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGG9555L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2021 01:22	Clim Dtl Modified	Claimant's Name: -> PANG HWEE MUI.	[A] HOW MEI KWAN
2	01 Sep 2021 01:22	Clim Veh Model Changed	(205850) BMW 740LI 3.0 SR LED (A).	[A] HOW MEI KWAN
3	01 Sep 2021 01:22	Clim Created	Reg No: SGG9555L. Acct Date: 2021/08/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Sep 2021 01:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Sep 2021 01:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/10	[A] HOW MEI KWAN
6	01 Sep 2021 01:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Sep 2021 01:22	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Sep 2021 01:22	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Sep 2021 01:24	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Sep 2021 01:24	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Oct 2021 12:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	11 Oct 2021 12:41	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	11 Oct 2021 12:41	Clim Dtl Modified	JPJ Reg. Date: -> 2012/09/27.	[A] JOANNE LEE KHANG MIN
14	11 Oct 2021 12:41	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	16 Feb 2022 14:30	Adj Mandate Request	Cur.Req:1412.40:Liability: 100% (B23) *Quantum: (a)CORw/GST: \$930.90+ (b)LORw/GST(3days x \$150.00): \$481.50 = Total: \$1,412.40 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	23 Feb 2022 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/10. Mandate Remarks: Subj to all docs/billings in order and invoice of wheel alignment submitted, SAB from: \$1230.90-1260.90 (All-in). LOU @3days as no rental agreement submitted. Copy of TP LOA to be resigned only owner.	[I] Tan, Bennie-WZ
17	23 Feb 2022 14:27	Adj Mandate Set	Approved:1260.90:Subj to all docs/billings in order and invoice of wheel alignment submitted, SAB from: \$1230.90-1260.90 (All-in). LOU @3days as no rental agreement submitted. Copy of TP LOA to be resigned only owner of vehicle.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2722129	02 Sep 2021 17:56:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGG9555L	SLU5728Z	11.00
2732022	11 Oct 2021 12:41:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGG9555L	SLU5728Z	11.00

