



# 江氏修理汽車私人有限公司

## KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883  
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg  
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0820212398CTI  
Your Ref : YQ217G

Date : **29 MAR 2022**

WITHOUT PREJUDICE

**China Taiping Insurance (Singapore) Pte Ltd**  
C/O LKK Auto Consultant Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Pk  
Singapore 408913  
Attention : Motor Claim Department

Dear Sirs,

**Accident involving SMC2398U and YQ217G on 27.08.2021 along Open carpark at Blk 201-204 Hougang St 21.**

We refer to the above accident. On our record showed that you are the insurer of motor vehicle YQ217G.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S ComfortDelgro Driving Centre Pte Ltd, the owner of motor-vehicle no: SMC2398U, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 5,671.00
Loss of use (10 days x \$120.00-Training vehicle)	\$ 1,200.00
LTA search fee by law firm	\$ 10.00
	\$ 6,881.00
	=====

Our claim for the loss of use is as follows :

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
	27.08.21	Date of Accident / Reporting
1	28.08.21	Saturday
2	29.08.21	Sunday
3	30.08.21	surveyed by LKK Auto
4	31.08.21	Day 1 repair
5	01.09.21	Day 2
6	02.09.21	Day 3
7	03.09.21	Day 4
8	04.09.21	Day 5
9	05.09.21	Sunday
10	12.11.20	<u>Day 6</u>
10 days		6 recommended repair days

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2200092
- 2) GIA report and insurance certificate of SMC2398U
- 3) LTA search fee and invoice by A C Syed & Partners
- 4) Vehicle registration card

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

**KANG CAR REPAIRERS PTE LTD**



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LETTER OF AUTHORITY

Your Ref: SMC2398U

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd  
#16-00 Springleaf Tower  
Singapore 079909

Dear Sirs,

Accident involving SMC2398U and YQ217G  
on 27.08.2021 at open carpark at Blk 201-204 Hougang St 21.

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I/We am/are the owner/s of vehicle number SMC2398U.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully,

  
**Jailani Bin Drahrman**  
Assistant Vice President  
Training & Corp Devt



KANG CAR REPAIRERS PTE. LTD.

.....  
**Witnessed by:**

This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.  
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00090332000 Claim No : SNM21D204817/C02/YQ217G/THAMYL

Claimant : COMFORTDELGRO DRIVING CENTRE PTE LTD

Amount : **S\$6,480.00**  
Singapore Dollars Six Thousand Four Hundred Eighty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMC2398U  
Insured Vehicle No. : YQ217G

Date of Loss : 27/08/2021  
Place of Accident : OPEN CARPARK AT BLK 201-204 HOUGANG AVE ST 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MONZONE AIR CONDITIONING PTE LTD  
Driver Name : YANG XUEDONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,480.00
	=====
TOTAL . . . . .	S\$ 6,480.00
	=====

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Claimant Name : COMFORTDELGRO DRIVING CENTRE PTE LTD NRIC No : 1xxxxx882C

Signature : Jailani Bin Drahman Date : 12 MAY 2022  
Assistant Vice President  
Training & Corp Devt





# 江氏修理汽車私人有限公司

## KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

TEL: 63896111 FAX: 62247175  
ATTN: Motor Claim Department \ Motor Claim Dept

Your Ref No: YQ217G  
Claim Type: Third Party  
Accident Date: 27/08/2021  
TP Veh Reg No: YQ217G

**Final No:** KCR-INV2200092  
**Claim No:** EST2100225  
**Date:** 25 Mar 2022  
**Policy No:** D20MFL0000618  
**Veh Reg No:** SMC2398U  
**Make/Model:** TOYOTA VIOS  
E(AUTO)  
**Chassis No:** MR2B23F3501122670  
**Engine No:** 2NR5219792  
**Reg. Date:** 28/06/2018

### Tax Invoice to Vehicle No :SMC2398U

			PAGE:1
Description	Quantity	List Price	Amount
		S\$	S\$

As recommended by surveyor to proceed repair at total cost/lumpsum cost	S\$ 5,300.00
Add GST @ 7%	371.00
Total Amount payable	S\$ 5,671.00

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED SEVENTY ONE ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

**Enquire Vehicle's Insurance Particulars ( As At 27 Aug 2021 / 12:45:01 )**

Vehicle No.:

**YQ217G**

Make Description/Model:

**HINO / FG8JR1A 16 TON MT**

Insurance Company Name:

**CHINA TAIPING INSURANCE (SINGAPORE)  
PTE LTD**

Business Transaction Reference No.:

**20210827165115790543**

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

*Printed on 27 Aug 2021 16:51:22*

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# A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : KANG CAR REPAIRERS PTE LTD	BILL NO: B045 /2021
YOUR REF:	
OUR REF : ACS.KC.LTA..2021	DATE : 31/8/21
TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.	
<b><u>(I) LTA SEARCHES FOR THE MONTH APRIL 2021</u></b>	
1. PC 3114E as at 20.4.21 SMS4758S	\$ 10.00
<b><u>(II) LTA SEARCHES FOR THE MONTH MAY 2021</u></b>	
1. GBG 2165C as at 6.5.21 SGW853B	\$ 10.00
2. GBE 7282G as at 12.5.21 SJL9760Z	\$ 10.00 \$ 20.00
<b><u>(III) LTA SEARCHES FOR THE MONTH JUNE 2021</u></b>	
1. SJH 6375T as at 24.6.21 SJV1817U	\$ 10.00
2. GBJ 9132S as at 20.6.21 SKJ5699T	\$ 10.00 \$ 20.00
<b><u>(IV) LTA SEARCHES FOR THE MONTH OF AUG 2021</u></b>	
1. GBK 9720P as at 10.8.21 SKD9084Y	\$ 10.00
2. YQ 217G as at 27.8.21 SMC2398U	\$ 10.00 \$ 20.00
Total:	<u>\$ 70.00</u>
[SINGAPORE DOLLARS: SEVENTY ONLY.]	
	
M/s A C SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE	
We reserved the right to forward a subsequent bill for any disbursements omitted herein. E. & O.E.	

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Tuesday, 7 September 2021 4:55 PM  
**To:** monzone@singnet.com.sg  
**Subject:** ACCIDENT INVOLVING SMC 2398U AND YQ 217G ON THE 27/08/2021

**Our Ref: CC6/CTI21009166/Aba3**

07 SEPTEMBER 2021

**MONZONE AIR CONDITIONING PTE LTD**  
**Driver : YANG XUEDONG**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMC 2398U AND YQ 217G ON THE 27/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMC 2398U against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 May 2022 8:08 AM  
**To:** 'Pauline Tham'  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$6,480.00(all-in)** with third party.

We will proceed to close and submit all the relevant documents to you good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Monday, 18 April 2022 3:30 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [Seek Mandate] - SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

Hi Hsiao Tong

Please proceed.

Thanks.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, April 6, 2022 8:22 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [Seek Mandate] - SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

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Your ref: **SNM21D204817/C02/YQ217G/THAMYL**  
LKK ref : CC6/CTI21009166/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YQ217G (CHINA TAIPING) AND SMC2398U(TP) ON 27/08/2021**

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "KANG CAR REPAIRERS PTE LTD" at **\$6,581.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,591.13	\$ 5,671.00 (\$5,300.00 + 7%GST)
2. Loss of Use (10days x \$120.00-Training Vehicle)	\$ 1,200.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 10.00	\$ 10.00
<b>Total</b>	<b>\$10,801.13</b>	<b><u>\$ 6,581.00</u></b>

Surveyor recommended 6days for repair + 1Sunday + 2PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 15 November 2021 2:09 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

Dear Pauline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case has been trf to Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Monday, November 15, 2021 9:21 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

[Confidential]

Hi Mei Kwan

Please let us have the estimate.

Thanks.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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---

**From:** Pauline Tham

**Sent:** Friday, September 3, 2021 2:46 PM

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Hi Mei Kwan

OI report attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, September 1, 2021 6:25 PM  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204817/C02/YQ217G/THAMYL.

Dear Pauline,

Pls revert LKK.

### **NOTICE :**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 1 September 2021 10:08 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 2398U at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***