

Hsiao Tong (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 18 April 2022 3:30 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

Hi Hsiao Tong

Please proceed.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, April 6, 2022 8:22 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

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Your ref: **SNM21D204817/C02/YQ217G/THAMYL**
LKK ref : CC6/CTI21009166/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ217G (CHINA TAIPING) AND SMC2398U(TP) ON 27/08/2021

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer **"KANG CAR REPAIRERS PTE LTD"** at **\$6,581.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,591.13	\$ 5,671.00 (\$5,300.00 + 7%GST)
2. Loss of Use (10days x \$120.00-Training Vehicle)	\$ 1,200.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 10.00	\$ 10.00
Total	\$10,801.13	<u>\$ 6,581.00</u>

Surveyor recommended 6days for repair + 1Sunday + 2PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 November 2021 2:09 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021

Dear Pauline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Kindly take note that the case has been trf to Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Monday, November 15, 2021 9:21 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

[Confidential]

Hi Mei Kwan

Please let us have the estimate.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Pauline Tham

Sent: Friday, September 3, 2021 2:46 PM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Hi Mei Kwan

OI report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, September 1, 2021 6:25 PM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204817/C02/YQ217G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 September 2021 10:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 2398U at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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