

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, November 15, 2021 2:09 PM
To: Pauline Tham
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Apa3) on 27/08/2021
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Dear Pauline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case has been trf to Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Monday, November 15, 2021 9:21 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

[Confidential]

Hi Mei Kwan

Please let us have the estimate.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham

Sent: Friday, September 3, 2021 2:46 PM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Hi Mei Kwan

OI report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, September 1, 2021 6:25 PM

To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204817/C02/YQ217G/THAMYL / FW: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204817/C02/YQ217G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 September 2021 10:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ217G (OI : CTI - TBA) AND SMC2398U (TP : LKK REF - CC6/CTI21009166/Aba3) on 27/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 2398U at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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