



# STK AUTO (S) PTE LTD

ADDRESS: 8 KAKI BUKIT AVE 4 #03-21 S415875

PREMIER@KAKI BUKIT

EMAIL: stkautosg@gmail.com

TEL No.: 63860669

FAX No.: 63860669

24HRS HOTLINE: 81517426

Your Ref: SKC 1504K  
Our Ref: SMW 6794C  
Date: 28/03/2022

Attn: Motor Claims Dept

Dear Sirs

ACCIDENT INVOLVING MOTOR VEHICLE SKC 1504K / SMW 6794C ALONG Grambas Ave ON 27/08/2021 AT ABOUT 1640 HOURS

We are the authorised repair workshop for the owner of vehicle, SMW 6794C, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured SKC 1504K, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

	SS
1. Cost of Repairs with GST	\$3424.00
2. <del>Loss of use</del> / rental \$ <u>160</u> x <u>5</u> days	\$800.00
3. Surveyor Fee	
5. LTA Search Fee	7.45
6. TP/GIA Fee	
Total	\$4231.45

We enclose the following documents to support the claims :-

Cost of Repairs	<input checked="" type="checkbox"/>	Insurance Certificate	<input checked="" type="checkbox"/>
Surveyor Report	<input type="checkbox"/>	Car Rental Bill	<input checked="" type="checkbox"/>
GIA/ Police reports	<input type="checkbox"/>	Medical Bill	<input type="checkbox"/>
GIA/ TP search	<input checked="" type="checkbox"/>	Witness Statement	<input type="checkbox"/>

Others: \_\_\_\_\_

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,



STK AUTO(S) PTE LTD

Date: 29/08/2021

From: Luxperience Pte Ltd (Name of Policyholder)

My Vehicle No: SMW6794 C Other Vehicles: SKC1504K

Accident Date: 27/08/2021 Location: Gambas Ave

### LETTER OF AUTHORISATION

To: China Taiping Insurance (Singapore) Pte Ltd (OD / Third Party and /or Third Party Insurer).

I have authorized STK AUTO (S) PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with OWN DAMAGE Insurance Claim on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fee and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As STK AUTO (S) PTE LTD will be handling the entire OWN DAMAGE claims, which includes signing/submission of all relevant documents and negotiation of my claim on my behalf, kindly forward and make payable all my claim to **STK AUTO (S) PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by STK AUTO (S) PTE LTD will serve as an effectual discharge of my claims against the Third Party and/or its insurer for the damage caused.

I further confirmed and accept that:

i) I will indemnify & keep STK AUTO (S) PTE LTD indemnified in connection with or arising from the claim and under no circumstances that will hold STK AUTO(S) PTE LTD liable for any losses or damages of whatever nature arising from or in connection with the claim.

ii) STK AUTO (S) PTE LTD does not guarantee and never represented that the insurer & or Third Party will fully indemnify me for the damage and/or the repair costs and that I shall continue to be liable to STK AUTO (S) PTE LTD for the whole repair costs.

[Signature]  
Policyholder's Signature / Company's Stamp (if applicable)

Name: LUXPERIENCE PTE LTD

NRIC No. /ROC No.: 201702210D

Designation: \_\_\_\_\_



[Signature]  
Witness's Signature

Name: Tan Goh Lin

NRIC No.: S8158877J

Not us

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00175652100 Claim No : SNM21D204809/C02/SKC1504K/TANKW

Claimant : LUXPERIENCE PTE LTD

Amount : S\$4,230.00  
SINGAPORE DOLLARS FOUR THOUSAND TWO HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMW 6794C  
Insured Vehicle No. : SKC 1504K

Date of Loss : 27/08/2021  
Place of Accident : GAMBAS AVE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : C. K. TOH CONSTRUCTION PTE LTD  
Driver Name : MOHANASUNDARAM RAJA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 4,230.00
	=====
TOTAL . . . . .	S\$ 4,230.00
	=====

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Claimant Name : LUXPERIENCE PTE LTD

NRIC No : XXXXXX210D

Signature : 

Date : 16/4/22







# TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE  
LTD  
Attention: CLAIM DEPARTMNET

**Invoice Date**  
28 Mar 2022  
**Invoice Number**  
2022-9253  
**UEN/GST Reg. No.**  
201539883N

STK AUTO (S) PTE. LTD.  
8 Kaki Bukit Ave 4  
#03-21 S 415875  
HP:91237949  
Tel:63860669

Description	Quantity	Unit Price	Amount SGD
REPAIR COST FOE SMW6794C D.O.A : 27/08/2021	1.00	3,200.00	3,200.00
		Subtotal	3,200.00
		INCLUDES SALES GST 7%	224.00
		<b>TOTAL SGD</b>	<b>3,424.00</b>

**Due Date: 28 Mar 2022**

- \*\* Received In Good Order & Condition. Goods Sold Are Not Refundable/Return.
- \*\* Interest rate of 5% per month, calculated on a daily basis, is levied on payment for overdue amount/account owing to STK AUTO (S) PTE LTD after seven (7) days from date of invoice.
- \*\* Cheque should be crossed and make payable to "STK AUTO (S) PTE LTD".
- \*\* Transfer to OCBC current account: 6951-58626-001
- \*\* Paynow UEN NO. 201539883N

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Customer's Signature

Wong ZhongKang Darren

LUXPERIENCE PTE LTD  
(UEN: 201702210D)  
02 Marina Boulevard  
19-11  
The Sail @ Marina Bay

5 Kaki Bukit Road 2  
City Warehouse  
Singapore 417839...

## Sales Invoice

Invoice Number

INV2021.09.002

Invoice Date

2 Sep 2021

**Description**

Mercedes Benz C180 Rental  
5 days (28/08/21-02/09/21)

**Amount**

800.00

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Total Invoice (SGD) \$800.00



# LUXPERIENCE PTE LTD

OFFICE: 02 MARINA BOULEVARD, 19-11, SINGAPORE 018987  
COLLECTION ADDRESS: 5 Kaki Bukit Road 2, SINGAPORE 417839 (City Warehouse)  
UEN: 201702210D  
Contact: 82002215 / 96658488

## INVOICE / VEHICLE HANDOVER FORM

Vehicle No.: SMT95132	Vehicle Out Date: 28/8/2021
Make & Model: C180	Vehicle In Date: 2/9/2021
Mileage Out:	Deposit:
Mileage In:	Insurance Excess: \$3000

### Main Driver

Driver's Name: Wong ZhongKang Darren

NRIC: S84117896 Date of Birth: 11/4/84 Contact Number: 84053527

Address: 171, Yishun Ave 7 #04-775 Vocational Licence: Yes / No

### Secondary Driver

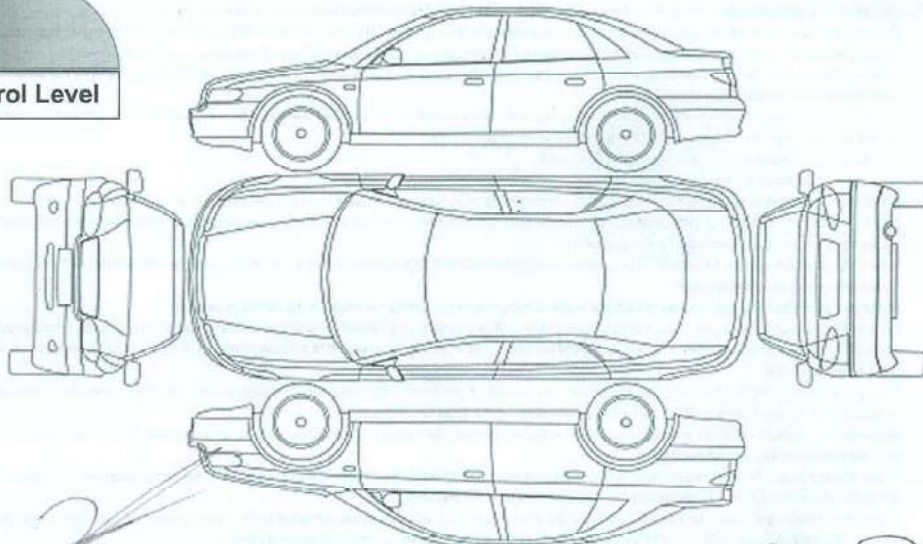
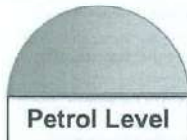
5760171

Driver's Name:

NRIC: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_ Vocational Licence: Yes / No

ITEM	DESCRIPTION	PRICE	TOTAL
1	Being replacement car for SMW 6794C due to accident (5 days)		
	TOTAL DUE		



Name: Wong Zhong Kang  
NRIC: S84117896  
Date: 2/9/21

LUXPERIENCE PTE LTD



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Aug 2021 / 14:52:37

Receipt Date/Time : 28 Aug 2021 / 14:52:32

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210828-001255

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKC1504K				
As at 27 Aug 2021/16:40:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKC1504K Enquiry Fee 20210828145200645073	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	558860XXXXXX1208	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 8 September 2021 11:42 AM  
**To:** accounts@cktoh.com.sg  
**Subject:** ACCIDENT INVOLVING SKC 1504K AND SMW 6794C ON 27/08/2021

**Our Ref:** CC6/CTI21009165/Aes3

08 SEPT 2021

**C. K. TOH CONSTRUCTION PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKC 1504K AND SMW 6794C ON 27/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 11 April 2022 15:34  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204809/C02/SKC1504K/TANKW / FW: Direct Settlement - Accident Involving SKC 1504K (OI : CTI - TBA) and SMW 6794C (TP : LKK REF - CC6/CTI21009165/Aes3) on 27/08/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Confidential]

### Without Prejudice

Hi Asher,

Agreed to your advise of settlement up to \$4,231.45. Kindly proceed as per advised.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Monday, March 28, 2022 11:58 PM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [MANDATE REQUEST] RE: SNM21D204809/C02/SKC1504K/TANKW / FW: Direct Settlement - Accident Involving SKC 1504K (OI : CTI - TBA) and SMW 6794C (TP : LKK REF - CC6/CTI21009165/Aes3) on 27/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D204809/C02/SKC1504K/TANKW

Our ref : CC6/CTI21009165/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **STK AUTO (S) PTE LTD**" at **\$4,231.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,558.17	\$ 3,424.00
2. Loss of Rental (5days x \$160)	\$ 800.00	\$ 800.00 (5days x \$160)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 12,365.62	\$ <b>4,231.45</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Thursday, 2 September 2021 10:00 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM21D204809/C02/SKC1504K/TANKW / FW: Direct Settlement - Accident Involving SKC 1504K (OI : CTI - TBA) and SMW 6794C (TP : LKK REF - CC6/CTI21009165/Aes3) on 27/08/2021

Hi Su Li,

Attached OI gia report for your reference.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 2 September 2021 9:40 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204809/C02/SKC1504K/TANKW / FW: Direct Settlement - Accident Involving SKC 1504K (OI : CTI - TBA) and SMW 6794C (TP : LKK REF - CC6/CTI21009165/Aes3) on 27/08/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D204809/C02/SKC1504K/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 1 September 2021 10:17 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKC 1504K (OI : CTI - TBA) and SMW 6794C (TP : LKK REF - CC6/CTI21009165/Aes3) on 27/08/2021

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Dear Sir / Madam,



We refer to the above matter.

We have inspected third party vehicle SMW 6794C at M/s STK AUTO (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

