

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

14/12/2021

Attn: SHERINI
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLN9346C (978) Your Ref : -

Dear Sir,

VEHICLE # : SLN9346C
ACCIDENT INVOLVING : SLN9346C & GU9872Y ALONG BLK 503 WEST COAST DRIVE AYER
RAJAH HAWKER CENTRE CARPARK ON 26/8/21

COST OF REPAIR	\$3,402.88	(As agreed)
LOSS OF USE	\$320.00	{ 3 work days + 1 day prs} x \$80
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$238.20

TOTAL \$3,968.53

Three Thousand Nine Hundred Sixty-Eight Singapore Dollars and
Fifty-Three Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 26/8/2021 INVOLVING SLN9346C GU9872Y

ALONG / AT

BLK 503 WEST COAST DRIVE AYER RAJAH HAWKER CENTRE CARPARK

I/We JOYCE KHOON LAY HOON (NRIC No. S7307947J)

931 BUKIT TIMAH ROAD #01-22 S(589643)

1. The owner of motor vehicle no. SLN9346C hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.

4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS DAY OF 26/8/2021 ~~20~~

蘇偉奇

Signature of owner

(Company's stamp – if any)

 Ryder Auto

Signature of Witness

Name of Witness

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2021D0003764
Claimant Ref: SLN9346C

We/I, Ryder Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,880.00 (Global Sum) (repair cost) S\$ (loss of use/rental) S\$ (search fee), vehicle no. SLN9346C that was damaged pursuant to the accident which occurred on 26/08/2021 (date) at Ayer Rajah Hawker Centre Carpark (location) involving vehicle no. GU9872Y (insured vehicle). This is pursuant to the inspection conducted on 01/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Joyce Khoo Lay Hoon ("the third party claimant") of vehicle no. SLN9346C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLN9346C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,880.00 to Ryder Auto Pte Ltd

Dated this 4 day of 2 20 22

CLAIMANT:

Signature:


Ryder Auto Pte Ltd
Signed by "the workshop" (with chop)

Name:

Ryder Auto Pte Ltd

NRIC:

201635107M

Address:

2 Kaki Bukit Ave 2 #02-19
Autohub@Kaki Bukit S(417921)

Nationality:

Occupation:

WITNESS:

Signature:


Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

14/12/2021

Attn: SHERINI
Motor Claims Dept

TAX INVOICE

Our Ref : SLN9346C (978) Your Ref : -

Dear Sir,

VEHICLE # : SLN9346C
ACCIDENT INVOLVING : SLN9346C & GU9872Y ALONG BLK 503 WEST COAST DRIVE AYER
RAJAH HAWKER CENTRE CARPARK ON 26/8/21

COST OF REPAIR \$3,402.88 (As agreed)

COST OF REPAIR ADD GST 7% \$238.20

TOTAL \$3,641.08

Three Thousand Six Hundred Forty-One Singapore Dollars and
Eight Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Aug 2021 / 20:28:39

Receipt Date/Time : 26 Aug 2021 / 20:28:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210826-003855

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GU9872Y As at 26 Aug 2021/13:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GU9872Y Enquiry Fee 20210826202314705562	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	540042XXXXXX0094	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Aug 2021 22:50	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	31 Aug 2021 22:50	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	31 Aug 2021 22:50	Clim Created	Reg No: SLN9346C. Acct Date: 2021/08/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	31 Aug 2021 22:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Aug 2021 22:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/09	[A] HOW MEI KWAN
6	31 Aug 2021 22:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Aug 2021 22:50	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	31 Aug 2021 22:50	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	04 Sep 2021 20:23	Clim Dtl Modified	Claimant's Name: - -> JOYCE KHOON LAY HOON. Claimant's ID: -> S7307947J.	[A] HOW MEI KWAN
10	04 Sep 2021 20:23	Clim Registration Modified	Acct Time:00:00:00->12:00:00.	[A] HOW MEI KWAN
11	04 Sep 2021 20:23	Clim Veh Model Changed	(204808) -> (203483) HYUNDAI VELOSTER 1.6 (A).	[A] HOW MEI KWAN
12	10 Sep 2021 15:38	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% B23 Remarks: 3rd party video has been sent via email on 10/09/2021. Thanks.	[A] CHEW HSIAO TONG
13	10 Sep 2021 15:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/09	[I] Sherini Pillai
14	10 Sep 2021 15:46	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	22 Sep 2021 09:55	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
16	22 Sep 2021 11:40	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
17	05 Nov 2021 12:05	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
18	21 Jan 2022 11:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	21 Jan 2022 11:24	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	21 Jan 2022 11:24	Clim Dtl Modified	JPJ Reg. Date: -> 2017/05/23.	[A] JOANNE LEE KHANG MIN
21	21 Jan 2022 11:24	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	26 Jan 2022 09:15	Adj Mandate Request	Cur Req:3888.53:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,641.08+ (b)LOU(4days x \$60.00): \$240.00 + (c)Search fee: \$7.45 = Total: \$3,888.53 *Vehicle Model: Hyundai Volester (1591cc) *3 recommendation repair days +1PRS = 4days *For your appr	[A] CHEW HSIAO TONG
23	27 Jan 2022 09:39	Adj Mandate Set	Approved:3888.53.	[I] Sherini Pillai

Date From

Date To

Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2721495	01 Sep 2021 09:46:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLN9346C	GU9872Y	11.00
2724146	10 Sep 2021 15:45:15	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLN9346C	Sherini Pillai	xx.xx
2759891	21 Jan 2022 11:24:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN9346C	GU9872Y	11.00