Mei Kwan (LKKAuto)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sq>

Sent: Friday, 29 October, 2021 11:42 AM

To: Mei Kwan (LKKAuto)

Subject: FW: SURVEY ASSESSMENT - D210002448MSH/2 *** LKK REF:

CC4/FCI21009160/Kga3 // ACC INV SH4704J AND GBF2602U ON 30.08.2021

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

Mei Kwan,

Pls give me a call.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3853 | Fax No.: 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Lim Gan Koon (Chris)

Sent: Wednesday, 27 October 2021 10:10 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D210002448MSH/2 *** LKK REF: CC4/FCI21009160/Kga3 // ACC INV SH4704J

AND GBF2602U ON 30.08.2021

Dear Mei Kwan,

Kindly assist to submit survey report as we have received 3rd party LOD.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID: 6507 3853 | Fax No.: 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company

Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Mei Kwan (LKKAuto) (Meikwan@lkkauto.com)

Sent: Saturday, 4 September 2021 11:11 pm

To: Lim Gan Koon (Chris) (ChrisLim@msfirstcapital.com.sg)

Cc: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D210002448MSH/2 *** LKK REF: CC4/FCI21009160/Kga3 // ACC INV SH4704J

AND GBF2602U ON 30.08.2021

Dear Chris.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Tuesday, August 31, 2021 4:37 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg'; assignments

<assignments@lkkauto.com⟩; Admin A <admin-a@lkkauto.com⟩

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D210002448MSH/2

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S (408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 31 August, 2021 4:20 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: cws.motorclaims@msfirstcapital.com. SG; christim@msfirstcapital.com. SG;

Subject: PRI: SURVEY ASSESSMENT - D210002448MSH/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.