

RE: [EXTERNAL] - Arrange survey - Accident Involving SLH3201H (TLM) and FBR6022D (GRAB) (III) on 28.08.2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 8/31/2021 4:39 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Sherini Pillai' <sherini@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>**Sent:** Tuesday, 31 August, 2021 4:33 PM**To:** Wei Shong <wei.shong@tlmotor.com.sg>; frontend@tlmotor.com.sg; 'SUR' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Cc:** sharon.ten@tlmotor.com.sg; Sherini Pillai <sherini@iii.com.sg>**Subject:** RE: [EXTERNAL] - Arrange survey - Accident Involving SLH3201H (TLM) and FBR6022D (GRAB) (III) on 28.08.2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLH3201H](#) and let us have your report urgently.This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari**Motor & Work Injury Claims Department****India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Tuesday, 31 August 2021 4:24 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; frontdesk@tlmotor.com.sg
Cc: sharon.ten@tlmotor.com.sg
Subject: RE: [EXTERNAL] - Arrange survey - Accident Involving SLH3201H (TLM) and FBR6022D (III) on 28.08.2021

Without Prejudice

Dear Sir,

We agreed LKK Auto to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, August 31, 2021 4:06 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>; frontdesk@tlmotor.com.sg
Cc: sharon.ten@tlmotor.com.sg
Subject: RE: [EXTERNAL] - Arrange survey - Accident Involving SLH3201H (TLM) and FBR6022D (III) on 28.08.2021

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Wei Shong <wei.shong@tlmotor.com.sg>

Sent: Tuesday, 31 August 2021 3:57 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; frontdesk@tlmotor.com.sg

Cc: sharon.ten@tlmotor.com.sg

Subject: [EXTERNAL] - Arrange survey - Accident Involving SLH3201H (TLM) and FBR6022D (III) on 28.08.2021

Your Ref: FBR6022D

Our Ref: SLH3201H

DOA: 28.08.2021

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
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