

Our Ref: CC0821/SHA9498M/CK(st)
Date: 10.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 26.08.2021 INVOLVING SHA9498M & SLD4343X ALONG PIE TWDS TUAS

Workshops

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHA9498M, which was involved in the captioned accident with your insured vehicle No SLD4343X.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	19,814.39
2. Loss of Rental	8 days x S\$ 125.19	S\$	1,001.52
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	8 days x S\$ 80.00	S\$	640.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **21,457.91**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq **SHA9498M** , **SLD4343X** , ... **ON 26-Aug-21 14:50**
ALONG **PIE TWDS TUAS**

I / We **TAN SHU KUN** (Hirer) NRIC No.: **SXXXX301A**

and/or (Relief) NRIC No.: **SXXXX301A**

Taxi Number **SHA9498M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Aug-2021**

Name of Hirer **TAN SHU KUN**
Hirer NRIC **SXXXX301A**

Signature :



Address **451B SENGKANG WEST WAY #10-3...**
792451

Contact No. **93626686**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00008372001 Claim No : SNM21D204800/C02/SLD4343X/TANCHC

Claimant : CITYCAB PTE LTD

Amount : **S\$21,000.00**
Singapore Dollars Twenty One Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA9498M
Insured Vehicle No. : SLD4343X

Date of Loss : 26/08/2021
Place of Accident : PIE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KENB KER SOON KHIAM
Driver Name : KENB KER SOON KHIAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 21,000.00
	=====
TOTAL	S\$ 21,000.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  _____ Date : 30.11.2021

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

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COMPANY REG. NO.: 199506048W
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8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9498M

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
09.10.2019

CHASSIS CODE
KMHC851CVLU178518

INV. NO/DATE
91594102 09.09.2021

JOB NO.
305484309

ODOMETER READING
DATE/TIME IN
26.08.2021 14:50

Description : 3P 26.08.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0104-2028	VEHICLE NUMBER PLATE FRONT	1	55.00	0.00	55.00
0002	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0003	04-01-0104-0572	PANEL ASSY HOOD#	1	2,253.80	20.00	1,803.04
0004	04-01-0104-0578	COVER-FR BUMPER#	1	430.90	20.00	344.72
0005	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0006	04-01-0104-2696	GRILLE ASSY-RADIATOR#	1	1,409.10	20.00	1,127.28
0007	04-01-0104-2701	MOULDING-FRT BPR LICENSE PLATE	1	188.00	20.00	150.40
0008	04-01-0104-0651	HINGE ASSY HOOD LH	1	118.70	20.00	94.96
0009	04-01-0104-0652	HINGE ASSY HOOD RH	1	118.70	20.00	94.96

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMER, AND VEHICLES ARE LOANED TO CUSTOMER ON OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLE'S IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 3 DAYS THEREAFTER. IN THE EVENT OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE WHICH IS NOT PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE DUE DATE OF PAYMENT. AFTER 30 DAYS FROM THE DUE DATE, THE CUSTOMER WILL BE IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Please kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91594102	19,814.39	

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
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8010012

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SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
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INV. NO/DATE
91594102 09.09.2021
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CHASSIS CODE
KMHC851CVLU178518

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-0604	LATCH ASSY-HOOD	1	127.30	20.00	101.84
0011	04-01-0104-2702	ABSORBER-FRONT BUMPER ENERGY	1	186.90	20.00	149.52
0012	04-01-0104-2685	MOULDING-FRONT BUMPER LH	1	186.90	20.00	149.52
0013	04-01-0104-0653	CAP-FRONT HOOK	1	29.00	20.00	23.20
0014	04-01-0104-2871	BRACKET-FR BUMPER SIDE SUPT LH	1	35.00	20.00	28.00
0015	04-01-0104-2971	BRACKET-FR BUMPER SIDE SUPT RH	1	35.00	20.00	28.00
0016	04-01-0104-3818	BRACKET-FR BUMPER SIDE LH	1	28.00	20.00	22.40
0017	04-01-0104-3918	BRACKET-FR BUMPER SIDE RH	1	28.00	20.00	22.40
0018	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0019	04-01-0104-0634	GRILLE-FRONT BUMPER	1	318.80	20.00	255.04
0020	04-01-0104-3849	FLAP ASSY-ACTIVE AIR UPR LH	1	76.90	20.00	61.52

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR COLLUSION DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND WHICH ARE TAKEN AWAY FROM THE OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM DATE OF DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE WORKSHOPS WILL BE DEEMED TO BE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DRY TO DRY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE DATE OF DELIVERY PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR UNCORRECTED WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701
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CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHA9498M
INV. NO/DATE
91594102 09.09.2021
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DATE OF REG
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26.08.2021 14:50
CHASSIS CODE
KMHC851CVLU178518

S/No	Part No.		Qty	Unit Price	%Disc	Net
0021	04-01-0104-3949	FLAP ASSY-ACTIVE AIR UPR RH	1	76.90	20.00	61.52
0022	04-01-0104-0574	PANEL-FENDER LH#	1	588.80	20.00	471.04
0023	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0024	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0025	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0026	04-01-0104-2540	COVER-RR BPR UNDER CTR	1	225.00	20.00	180.00
0027	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0028	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0029	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0030	28-01-0103-0009	REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00
0031	28-01-0103-0010	REAR BOOT TEL NUMBER CCTPL	1	35.00	0.00	35.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OF AND DAMAGE TO THE VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHERS' PROPERTIES BELONGING TO CUSTOMERS. ANY VEHICLE LEFT WITH THE COMPANY IS AT THE CUSTOMER'S OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY ANY DAMAGE WITHIN 24 HOURS OF DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE HELD AS ACCEPTED BY THE CUSTOMER IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS BEGINNING FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE COMPANY.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER IN THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

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Singapore 579701
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TAX INVOICE
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CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
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SINGAPORE SG 079909
CONTACT NO: 62222366
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S/No	Part No.		Qty	Unit Price	%Disc	Net
0032	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	30.00	0.00	30.00
0033	04-01-0104-2380	LATCH ASSY-TAIL GATE	1	141.00	20.00	112.80
0034	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0035	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0036	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84
0037	04-01-0104-2419	BEAM COMPLETE-FR BUMPER	1	1,075.10	20.00	860.08
0038	04-01-0104-2835	LAMP ASSY-HEAD LH#	1	1,993.65	20.00	1,594.92
0039	04-01-0104-0641	CARRIER ASSY-FRONT END MODULE#	1	949.30	20.00	759.44
0040	16-01-0104-2016	BLOWER ASSY-RADIATOR	1	1,226.60	20.00	981.28
0041	16-01-0104-2076	RADIATOR ASSY-INVERTER	1	884.80	20.00	707.84
0042	16-01-0104-0103	RADIATOR ASSY	1	710.50	20.00	568.40
0043	01-01-0104-0039	CONDENSER ASSY-COOLER	1	663.60	20.00	530.88

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE TO SUCH PROPERTIES IN GOOD ORDER.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 14 DAYS THEREOF IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO BE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE DUE UPON DELIVERY OF THE VEHICLE TO THE CUSTOMER.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
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Singapore 579701
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CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9498M

**MAKE
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IONIQ (G3)

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26.08.2021 14:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
0044	04-01-0104-2226	LAMP ASSY-LICENSE PLATE	1	85.30	20.00	68.24
0045	04-01-0104-2175	SYMBOL MARK-H	1	24.30	20.00	19.44
0046	20-01-9999-2025	PRESTONE ANTIFREEZE COOLANT PREMIX 50-50	2	22.50	20.00	36.00
SUB-TOTAL				:		15,250.52

JOB NATURE

0001	L	BUMPER COVER CLIP REAR	22.00	17.60
0002	PB	PANEL BEATING SHA9498M	1,750.00	1,750.00
0003	SP	SPRAYPAINT CHARGE	1,250.00	1,250.00
0004	L	REMOVE/ REFIX AIRCON & REFILL GAS	60.00	60.00
0005	L	REMOVE/ REFIX RADIATOR	30.00	30.00
0006	23-01	TOWING FEE	60.00	60.00

0006 23-01 TOWING FEE 60.00 60.00

ComfortDelGro Engineering Pte Ltd

Head Office:
5 Braddell Road
Singapore 579701

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S/No	Part No.	Qty	Unit Price	%Disc	Net
0007	20-00	TUFF COAT ON AFFECTED PARTS.	60.00		60.00
0008	17-01	CHECK ALL LIGHTING	40.00		40.00
SUB-TOTAL			:		3,267.60

Items total	18,518.12
Add GST @ 7.000 %	1,296.27
Invoice amount	19,814.39

Issued by : KATHERINETAN 09.09.2021 13:53:56
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT AND ACCIDENTS, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO VEHICLES OR OTHERS BELONGING TO CUSTOMERS. ALL WORK IS DONE AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY AFTER DELIVERY AND SIGNIFY ANY DEFECTS TO THE COMPANY IN WRITING TO THE COMPANY OF ANY DEFECTS IMMEDIATELY. THE SUPPLIER WILL BE RESPONSIBLE TO REPAIR OR REPLACE IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND NOT PAID BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. ALL OTHERS ARE THE RESPONSIBILITY OF THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91594102	19,814.39	

Our Ref: CC21080413



Date: 09 September 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/08/2021 @ 14:50 hrs
ALONG PIE TWDS TUAS
INVOLVING SLD4343X, SKX6852L, SJP9550S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9498M** (the "Taxi"). The Taxi was hired to **TAN SHU KUN IC NO SXXXX301A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLD4343X

Date of Accident

26/08/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 17/12/2020 - 16/12/2021

Requested By Huang Xiao Yan (COMFORTDEL...

Requested Date 27/08/2021 11:33

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 October 2021 11:47 AM
To: JFU.LEI@LIVE.COM
Subject: Claim Notification - ACCIDENT INVOLVING SLD 4343X(CHINA TAIPING) / SHA 9498M/ OTHERS AT/ALONG PIE TOWARDS TUAS ON 26/08/2021

20 Oct 2021

Mr Kenb Ker Soon Khiam

[By Email Only]

Dear Sir/Madam,

You Ref: SLD4343X

Our Ref: CC3/CTI21009142/Vpa3

ACCIDENT INVOLVING SLD 4343X(CHINA TAIPING) / SHA 9498M/ OTHERS AT/ALONG PIE TOWARDS TUAS ON 26/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA9498M against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 November 2021 4:30 PM
To: Tan Chew Chik Jacqueline
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM21D204800/C02/SLD4343X/TANCHC / FW: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$21K(all-in)** with third party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 24 November 2021 10:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM21D204800/C02/SLD4343X/TANCHC / FW: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

Dear Hsiao Tong,

Please proceed as proposed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 14 November 2021 12:46 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM21D204800/C02/SLD4343X/TANCHC / FW: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

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Your ref: **SNM21D204800/C02/SLD4343X/TANCHC**

LKK ref : CC3/CTI21009142/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLD4343X(CHINA TAIPING)/ SHA9498M(TP) / OTHERS ON 26/08/2021

We refer to the above matter.

SLD4343X(OI) -> SHA9498M(TP) -> SKX6852L -> SJP9550S

This is a 4 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$21,217.91(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 40,245.18	\$ 19,814.39 (\$18,518.12 + 7%GST)
2. Loss of Rental (8days x \$125.19)	\$ 1,001.52	\$ 1,001.52 (8days x \$125.19)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 400.00 (8days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 41,888.70	<u>\$ 21,217.91</u>

Surveyor recommended 6 days for repair + 1Sunday + 1PRS = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 2 September 2021 10:27 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204800/C02/SLD4343X/TANCHC / FW: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

Hi Mei Kwan,
Enclosed Insd SAS report for your necessary action.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 1 September 2021 3:54 PM
To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin A <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204800/C02/SLD4343X/TANCHC / FW: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D204800/C02/SLD4343X/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 31 August 2021 5:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLD4343X (OI : CTI - TBA) and SHA9498M (TP : LKK REF - CC3/CTI21009142/Vba3) on 26/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 9498M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.