

**Re: (ACCEPT OFFER) - CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021 REF: CC6/AIG21009136/ps3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 1/10/2021 10:35 AM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>

Cc: Victor Seng <victor.seng@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>

 1 attachments (195 KB)

DV\_SKS 566D.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kaitlyn Chio <kaitlyn.chio@ow.sg>

**Sent:** Thursday, 30 September 2021 4:07 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joseph Low <joseph@ow.sg>

**Cc:** Victor Seng <victor.seng@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>

**Subject:** RE: (ACCEPT OFFER) - CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021 REF: CC6/AIG21009136/ps3

Dear Hsiao Tong,

We accept your offer at **\$4,903/-**.

Kindly let us have your DV.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

**Tel:** (+65) 6472 1313

**Tel:** (+65) 6484 9919

**Tel:** (+65) 6481 1522

**Fax:** (+65) 6472 2112

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 30 September 2021 3:46 PM

**To:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Cc:** Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** Re: LOD - CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021 REF: CC6/AIG21009136/ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at **\$4,903.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 7 September 2021 4:58 pm

**To:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Cc:** Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Ling Ting

An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** Re: LOD - CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021 REF: CC6/AIG21009136/ps3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 07/09/2021.

We will look into the matter and get back to you.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Sent:** Tuesday, 7 September 2021 3:12 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** LOD - CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021 REF: CC6/AIG21009136/ps3

Our Ref: SKS566D / TP#1406

Your Ref: GBL2976J / CC6/AIG21009136/ps3

Without Prejudice

Dear Motor Claim Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$ 4,601.00
- Loss of Use	S\$ 400.00 (\$80.00 x 05 Days)
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b><u>S\$ 5,003.00</u></b>

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

**Joseph Low (Mr.)**

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 1 September 2021 4:17 pm

**To:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Cc:** Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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**Hsiao Tong, Chew** | Case Handler

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**From:** Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>

**Sent:** Tuesday, 31 August 2021 3:37 pm

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CHECK LIABILITY - SKS566D CLAIMING AGAINST GBL2976J (AIG), DOA: 30/08/2021

Dear Motor Claims Department,

Enclosed scene photos and marked estimate for your perusal.

Mr Kenneth have conducted pre-repair inspection today.

Has your insured reported ?

Would like to check on the liability for this case.

Thank you.

Best Regards,

**Joseph Low (Mr.)**

Motor Claim Officer

Mobile: (+65) 9119 1886

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