

Re: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR - MSIG Ref: 261912 CAR.

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 13/9/2021 10:06 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Lim Zi Liang' <ZiLiang_Lim@sg.msig-asia.com>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>
Cc: 'Marvin Chia' <marvin.chia@mclarens.com>

 1 attachments (135 KB)

PRELI ADVISE SJA 5984D.pdf;

Dear Zi Liang,

Enclosed preliminary advise of SJA5984D

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 10 September 2021 5:34 pm

To: 'Lim Zi Liang' <ZiLiang_Lim@sg.msig-asia.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Marvin Chia' <marvin.chia@mclarens.com>

Subject: RE: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR - MSIG Ref: 261912 CAR.

Dear Zi Liang,

Please be inform that vehicle SKG6846U and SJA5984D already survey done.

Please be inform that this vehicle SGD3121K will survey on monday 2p.m.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Sent: Friday, 10 September, 2021 4:51 PM

To: Summer (LKK Auto <admin-d@lkkauto.com>

Cc: Marvin Chia <marvin.chia@mclarens.com>

Subject: RE: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR - MSIG Ref: 261912 CAR.

Dear Summer,

Please help us to arrange for motor survey on the vehicles mentioned below: SKG6846U (Hazree 8749 9462) and SGD3121K (Firaidil 9238 2636).

Furthermore, please let us know if SJA5984D has been surveyed.

Once the survey are done, please keep us and our loss adjuster (cc in this email) updated.

Thank you and have a great Friday.

Lim Zi Liang

Assistant Manager, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com

From: Susanna <susanna@gatesins.com.sg>

Sent: Friday, 10 September 2021 4:07 PM

To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Cc: Marvin Chia <marvin.chia@mclarens.com>

Subject: RE: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Zi Liang, further to our earlier conversation attached are the quotes from 2 other car owners who do not want to claim under their own motor policy. Would appreciate if you could arrange the motor assessor to contact the owner directly for the survey. Their contact numbers are
SKG6846U (Hazree 8749 9462) and SGD3121K (Firaidil 92382636)

As for SJA5984D we understand the survey done and repair costs agreed, may we have a copy of the agreed repair costs as the car owner needs to pay first. Apparently the workshop did not inform the owner of the agreed repair costs.

It is a most unfortunate accident. The damage are to the Principal's property and the employees' cars, the Insured does have a tough time as they are at site and facing all these third parties with all the questions.

Thank you and regards

Susanna S W Lim

Gates Insurance Brokers Pte Ltd

3 Shenton Way #09-01

Shenton House

Singapore 068805

Tel : (65) 6224 0126

Fax : (65) 6222 7556

Email : susanna@gatesins.com.sg

Co. Reg. No. 199100383E

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Thank you

From: Susanna

Sent: Friday, September 10, 2021 2:18 PM

To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Subject: RE: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR

Hi Zi Liang, may we call you on this matter?

Thank you and regards

Susanna S W Lim

Gates Insurance Brokers Pte Ltd

3 Shenton Way #09-01

Shenton House

Singapore 068805

Tel : (65) 6224 0126

Fax : (65) 6222 7556

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Thank you

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Sent: Monday, August 30, 2021 6:06 PM

To: Susanna <susanna@gatesins.com.sg>

Subject: RE: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE - Policy No: B 300445396 CAR

Dear Susanna

We do not appear to received any details of this claim notification.

Please let us know if this is related to damage of a third party's vehicle SJA5984D on 27 Aug 2021. If yes, please note that the third party's motor workshop had contacted us.

We will be appointing a motor surveyor for the damage to the third party's vehicle.

In the meantime, please let us have the following for preliminary assessment:

1. Completed claim form (blank copy attached);
2. Insured's internal incident report;
3. Colour photographs and/or CCTV of the incident;

Thank you and have a great evening.

In view of the current COVID-19 situation, some of us are currently working from home during this period. We may take longer than usual to review your claim. Please bear with us during this challenging period

📅 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Lim Zi Liang

Assistant Manager, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com



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A Member of **MS&AD INSURANCE GROUP**

From: Susanna <susanna@gatesins.com.sg>

Sent: Friday, 27 August 2021 7:48 PM

To: Marvin Chia <marvin.chia@mclarens.com>; Amos Tan <Amos.Tan@mclarens.com>

Cc: Jing Yi Boey <jingyi_boey@sg.msig-asia.com>

Subject: CLAIM NOTIFICATION FROM BOUSTEAD PROJECTS E&C PTE LTD AT TAKEDA PROJECT SITE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Marvin, attached is the policy from MSIG and Mclarens is in the approved adjuster clause.
Please keep us posted, we have also copied Jing Yi of MSIG.

Thank you and regards

Susanna S W Lim

Gates Insurance Brokers Pte Ltd

3 Shenton Way #09-01

Shenton House

Singapore 068805

Tel : (65) 6224 0126

Fax : (65) 6222 7556

Email : susanna@gatesins.com.sg

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Thank you