

Our Ref: YQ2886L210826

Date: 19/09/2021

Your Ref:

Lonpac Insurance Berhad
300 Beach Road #17-04 / 07
The Concourse
Singapore 199555

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along 29 Woodlands Industrial E1 Singapore 757716 Basement
Involving YQ2886L **and** YP1447H **On** 26/08/2021

We/I, Goldbell Leasing Pte Ltd (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - YQ2886L at all material times of the above accident. Our/my vehicle was surveyed by " Lonpac " authorized appraiser and we / I based our / my claims on his recommendation for S\$ 5,800-00 being the repair for 03 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle YP1447H when the same was involved in the aforesaid accident with our/my m/vehicle - YQ2886L.

We/I whereby you are the insurers of m/vehicle YP1447H and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YQ2886L has suffered loss and damage as follows:

Cost of repairs	S\$	<u>5,800-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>140-00</u> [7545 cc][Box Truck]		<u>280-00</u>
LOU Fee for <u>03</u> days @S\$ <u>140-00</u> [7545 cc][Box Truck]		<u>420-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____)		_____
Survey Fee		_____
Total Amount	S\$	<u>6,502-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. YQ2886L as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



f- _____
The owner of m/vehicle YQ2886L
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

Lonpac Insurance Berhad
300 Beach Road #17-04 / 07
The Concourse
Singapore 199555

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of YQ2886L (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. YQ2886L that was damaged pursuant to the accident which occurred on 26/08/2021 (date) along 29 Woodlands Industrial E1 Singapore 757716 Basement (location) involving YP1447H ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 13th day of January (month) 20 22 (year)

3rd Party Claimant:

Workshop:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 14 Benoi Road

Singapore 629887

Nric/ROC No: 199001196N



Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

#01-01 Singapore 417883

ROB No: 53291793J





LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024913
DATE : 12 JAN 2022

DISCHARGE VOUCHER

I/We, **GOLDBELL LEASING PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YP 1447H** the sum of Singapore Dollar **SIX THOUSAND THREE HUNDRED AND SIXTY TWO ONLY (\$6,362.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **YQ 2886L** and **YP 1447H** on **26/08/2021** along **29 WOODLANDS INDUSTRIAL PARK E1**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ORIENTAL VEGE PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **LIU'S BROTHER AUTO ENGINEERING WORKSHOP**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Goldbell Leasing Pte Ltd
199001196N
No. 14 Benoi Road
Singapore 629887

.....13/01/2022
Name of vehicle owner /Date

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Email: liusbro@gmail.com

Invoice/Ref No: YQ2886L210826

Final Bill**Customer**

Name: Lonpac Insurance Berhad

Date: 19-09-21

Address: Motor Claims Department

Vehicle No: YQ2886L

300 Beach Road #17-04 / 07

Model/Make: Mitsubishi Fuso

The Concourse

Singapore 199555

FK62FMZ1RDEC

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Windscreen Glass	\$ 2,360.00	\$ -
2	Windscreen Glass Weatherstrip	\$ 791.50	\$ -
3	Panel	\$ 3,461.00	\$ -
4	Panel "FUSO" Mark	\$ 280.10	\$ -
5	Grille	\$ 1,423.00	\$ -
6	Grille Clip 01 set	\$ 42.00	\$ -
7	Grille "Mitsubishi Logo" Motif	\$ 155.30	\$ -
8	Corner Panel Garnish	\$ 1,184.00	\$ -
9	Corner Panel Garnish Rubber	\$ 581.00	\$ -
10	Bumper	\$ 3,336.80	\$ -
11	Side Mirror "Round"	\$ 142.00	\$ -
	To check all wiring & electrical component for proper function	\$ 50.00	\$ -
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water test	\$ 150.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 600.00	\$ -
	To putty & spray painting & including touch up paint on accident affected	\$ 800.00	\$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 60.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 15,416.70

Total amount in Lump Sum Basis for repaired vehicle

\$ 5,800.00

SDLS: Five Thousand Eight Hundred Only



M/s Liu's Bro Auto Engrg Wks

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP1447H

Date of Accident

26/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **28/09/2020 - 27/09/2021**Requested By **Susan Low (Liu's Brother Auto...**Requested Date **30/08/2021 15:54**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 4 January 2022 4:32 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3 - LPI Ref: 20/21/21/VC00/024913

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Asher

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 4 January 2022 10:06 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3 - LPI Ref: 20/21/21/VC00/024913

Hi Kenny,

We refer to the email dated 13/10/2021.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 13 October 2021 12:51 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3 - LPI Ref: 20/21/21/VC00/024913

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 15,416.70	\$ 5,800.00
2. Loss of Use (5days x \$140)	\$ 700.00	\$ 560.00 (4days x \$140)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,118.70	\$ 6,362.00

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 9 September 2021 6:16 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3 - LPI Ref: 20/21/21/VC00/024913

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our Insd's GIA report.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE

Sent: Tuesday, 7 September 2021 11:01 am

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3 - LPI Ref: 20/21/21/VC00/024913

Lonpac External - Confidential

Dear Su Li

FYI, our insured has yet to report the accident and we have sent them a chaser.

We will forward it to you once they report.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 7 September 2021 10:35 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential] LKK REF : CC4/LPC21009132/Ues3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, August 31, 2021 12:44 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 31 August, 2021 12:31 PM
To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; liusbro@ymail.com

Subject: FW: Request for 3rd party claims survey YQ2886L Claims against YP1447H [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Summer,

FYA. Insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Susan Low [<mailto:liusbro@ymail.com>]

Sent: Tuesday, 31 August 2021 11:13 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for 3rd party claims survey YQ2886L Claims against YP1447H

Accident on 26/08/2021 Along 29 Woodlands Industrial Park E1 Singapore 757716

Involving YQ2886L and YP1447H

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 6741 1730

Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____