

Re: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) * LKK REF: CC4/ASM19014792/Kpa3q2-1**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 31/8/2021 11:41 AM

To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (628 KB)

DS FORM_SJR5258C.pdf;

Without Prejudice

Hi June,

We confirm settlement at \$8,163.00(all-in) as per your LOD.

Please duly sign the documents enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 6 August 2021 1:56 pm

To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

Without Prejudice

Hi,

We are looking into the matter and will get back to you asap.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Thursday, 29 July 2021 12:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

RE-SEND

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)

Sent: Sunday, July 18, 2021 1:27 PM

To: Hsiao Tong (LKKAuto) ; Meikwan (LKK) Kwan (LKK Auto)

Cc: Admin A

Subject: Re: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

REMINDER (1)

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)

Sent: Thursday, June 24, 2021 6:16 PM

To: Hsiao Tong (LKKAuto) ; Meikwan (LKK) Kwan (LKK Auto)

Cc: Admin A

Subject: Re: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

Hi Hsiao Tong,

Pls advise LOD is handle by your office or AXA?

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Sunday, May 23, 2021 2:28 PM
To: Hsiao Tong (LKKAuto) ; Meikwan (LKK) Kwan (LKK Auto)
Cc: Admin A
Subject: URGENT- REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

Hi,

Pls advise LOD is handle by your office or AXA?
Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Thursday, April 15, 2021 6:05 PM
To: Mei Kwan (LKKAuto) ; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: REMINDER (3) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

Hi HT,

LOD had emailed to your office on 28/10/2020.
Kindly advise settlement asap.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Mei Kwan (LKKAuto)
Sent: Wednesday, March 31, 2021 7:02 PM
To: June Phua (Cheng Hoe Motor) ; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: REMINDER (2) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3q2-1

Dear June,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Wednesday, 31 March, 2021 6:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Fw: REMINDER (2) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3

Hi Mei Kwan,

Is this case handle by Ms Hsiao Tong or by AXA ?

Kindly advise.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)

Sent: Thursday, March 18, 2021 4:45 PM

To: Hsiao Tong

Cc: lkk(team A)

Subject: Fw: REMINDER (1) LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3

REMINDER (1)

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Thursday, January 14, 2021 12:35 PM
To: Hsiao Tong
Cc: IkkadminA A
Subject: REMINDER - LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3

RE-SEND

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Wednesday, October 28, 2020 6:15 PM
To: Hsiao Tong
Subject: LOD - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3

Hi Hsiao Tong,

LOD + doc are attached.

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Cheng Hoe Motor Pte Ltd (AMK)
Sent: Wednesday, February 12, 2020 10:25 AM
To: Cheng Hoe
Subject: Fwd: [EXTERNAL] Repair Survey (Single Joint Expert) - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/Kpa3

Hi June / Feeda,

FYNA

On Wed Feb 12 2020 10:21:29 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AXA Insurance Pte Ltd. If so, kindly forward a copy of finalisation(if available) for our further action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms)

| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com

| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 September 2019 8:53 AM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] Repair Survey (Single Joint Expert) - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew

| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com

| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 23 August 2019 2:01 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Repair Survey (Single Joint Expert) - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear
Dorlyn,

Thank you for your email.

Please be informed that OI has reported.
Please refer to the below OI's sketch plan and statement.



Thank you.
Best Regards,
Mei Kwan
| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
| fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Sent: Friday, 23 August, 2019 9:31 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Repair Survey (Single Joint Expert) - SJR5258C (DOA: 21/08/2019) *** LKK REF: CC4/ASM19014792/pa3

Hi All,

Video footage link as follow :

https://drive.google.com/drive/folders/1NX3v1MOQcFqXpfd_WEvTfJ-1cjm5lnb0?usp=sharing

* P/s : Please assist to advise ASAP as vehicle was towed into our workshop since 21/08/2019 evening.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel : 64812001

On Thu Aug 22 2019 17:42:39 GMT+0800 (Singapore Standard Time) Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

----- Original Message -----

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us the following.

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair

- GIA / police report

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan

| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

| fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent:

Thursday, 22 August, 2019 11:03 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>;
chmotor@singnet.com.sg

Subject:

[EXTERNAL] Repair Survey (Single Joint Expert) - SJR5258C (DOA:
21/08/2019)

Dear Sir,

OUR CLIENT – SJR5258C

DOA : 21/08/2019

YOUR INSURED : SLD851Y (HITACHI CAPITAL ASIA PACIFIC PTE LTD)

We refer to the above.

Under Protocol - SJE, pls provide list of surveyors for our selection.

Thank you.

Regards

Dorlyn Li

Cheng Hoe Motor Pte Ltd

Tel :64812001

Fax : 64821296