

CN MOTORS PTE LTD

Our Ref : CNPL2110-0094 / SGR1919R
Your Ref : SKX2805A
Date : 12th October 2021

1 Kaki Bukit Avenue 6
Blk C #01-41 Autobay@KB
Singapore 417883

Lonpac Insurance Bhd
300, Beach Road #17-04/07
The Concourse,
Singapore 199555

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SGR1919R & SKX2805A AT YIO CHU KANG RD TOWARDS UPPER SERANGOON RD BEFORE ANG MO KIO AVE 3 ON 28.08.2021 @ 16:50HRS

We are instructed by **NG HOCK SIONG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SGR1919R** was damaged by vehicle **SKX2805A** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% GST)	\$ 10,486.00
2) Loss of Use for 10 days (9 + 1 weekend)	\$ 1,500.00
	<u>\$ 11,986.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act

Please let us have your cheque for the sum **\$ 11,986.00** made payable to us, **CN MOTORS PTE LTD** in the next 14 days.

Yours faithfully,



CN MOTORS PTE LTD



LETTER OF AUTHORISATION

CN Motors Pte Ltd

1 Kaki Bukit Avenue 6
Blk C #01-41 Autobay
Singapore 417883

Dear Sir,

Accident on 28.8.2021 @ 1650hrs
Involving Vehicles SGR1919R & SKX2805A
Along Yio Chu Kang Rd Towards Upper Serangoon Rd before Ang Mo Kio Ave 3

I/We, the registered owner/driver of vehicle registration no: SGR1919R
have involved in the above accident.

I/We hereby authorize **CN Motors Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: Ng Hock Siong
NRIC No.: S7029638A
Date: 30/08/2021



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024906
DATE : 04 MAY 2022

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

DISCHARGE VOUCHER

I/We, **NG HOCK SIONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SKX 2805A** the sum of Singapore Dollar **ELEVEN THOUSAND FOUR HUNDRED AND EIGHTY SIX ONLY (\$11,486.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SGR 1919R** and **SKX 2805A** on **28/08/2021** along **YIO CHU KANG TOWARDS UPPER SERANGOON ROAD BEFORE ANG MO KIO AVE 3**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SIM XING YUAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CN MOTORS PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

5.5.2022

.....
Signature of vehicle owner/Date

Hg Hock Siong

5.5.2022

.....
Name of vehicle owner /Date

CN MOTORS PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-41 Autobay@Kaki Bukit, Singapore 417883

Email: admin@cnmotorspl.com

Tel: 6509 5545 Fax: 6509 5567

UEN: 202026492W GST Reg No: 202026492W

TAX INVOICE

Lonpac Insurance Bhd

300, Beach Road #17-04/07

The Concourse,

Singapore 199555

Invoice No : CNPL2110-0094

Date : 12-Oct-21

Date of Accident : 28-Aug-21

Vehicle No. : SGR1919R

Client: NG HOCK SIONG

Model Type : MAZDA CX 3

Descriptions		Amount
Lump Sum Repair Cost		9,800.00
GST 7% :		686.00
Total :		10,486.00

SIN DOLLARS: TEN THOUSAND FOUR HUNDRED AND EIGHTY SIX ONLY



Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 4 May 2022 2:14 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 2 May 2022 5:55 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]

Dear Sirs,

We refer to the above matter.

The accident occurred when our rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CN MOTORS PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 17,243.69	\$ 10,486.00
2. Loss of Use (10days x \$150)	\$ 1,500.00	\$ 1,000.00 (10days x \$100)
Total	\$ 18,743.69	<u>\$ 11,486.00</u>

**9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 02/05/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 31 March 2022 3:39 PM

To: ONG LI LI <llong@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Asher.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 31 March, 2022 3:37 PM

To: 'ONG LI LI'; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]

Lonpac External - General

Dear Mei Kwan

Any update on this case?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI

Sent: Wednesday, 1 September 2021 1:32 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: GERALD POH WEE BIN

Sent: Tuesday, 31 August 2021 8:06 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Mei Kwan,

Our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 30 August 2021 8:11 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General] *** LKK REF: CC4/LPC21009108/Aba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Monday, August 30, 2021 4:49 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 31-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 30 August, 2021 4:17 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin CN MOTORS <admin@cnmotorspl.com>

Subject: FW: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Lonpac External - General

Our Ref: TBA

Dear Nivitha/Summer,

FYA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Admin CN MOTORS [<mailto:admin@cnmotorspl.com>]

Sent: Monday, 30 August 2021 3:50 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Without Prejudice

Hi Gerald,

Thanks for your email.

Please arrange for :-

5	Adrian Ling - LKK
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Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

On Mon, 30 Aug 2021 at 15:16, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Yun Li,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report. Please provide us your client's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lompac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Admin CN MOTORS [mailto:admin@cnmotorspl.com]

Sent: Monday, 30 August 2021 2:26 pm

To: MT_Claim_SG <mt_claim@lompac.com>

Subject: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

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