

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, September 1, 2021 1:32 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 Our Ref: 20/21/21/VP05/024906 [External Confidential]
Attachments: SKX2805A OI GIA.pdf

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 31 August 2021 8:06 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 *** LKK REF: CC4/LPC21009108/Aba3 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Mei Kwan,

Our insured has not lodged the accident report.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 30 August 2021 8:11 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General] *** LKK REF: CC4/LPC21009108/Aba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Monday, August 30, 2021 4:49 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 31-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 30 August, 2021 4:17 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin CN MOTORS <admin@cnmotorspl.com>

Subject: FW: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Lonpac External - General

Our Ref: TBA

Dear Nivitha/Summer,

FYA.

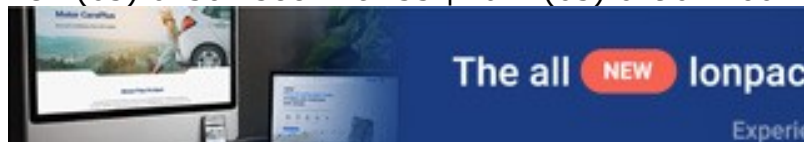
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Admin CN MOTORS [<mailto:admin@cnmotorspl.com>]

Sent: Monday, 30 August 2021 3:50 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021 [External General]

Without Prejudice

Hi Gerald,

Thanks for your email.

Please arrange for :-

5	Adrian Ling - LKK
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Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

On Mon, 30 Aug 2021 at 15:16, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Yun Li,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report. Please provide us your client's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Admin CN MOTORS [mailto:admin@cnmotorspl.com]
Sent: Monday, 30 August 2021 2:26 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SGR1919R CLAIMING AGAINST SKX2805A DOA: 28.08.2021

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567