BIFROST AUTO PTE. LTD.

GST. Reg. No.: 201929175W

WITHOUT PREJUDICE

Our Ref

: SKC 81 U

Your Ref

: GBH 7196 G

India International Insurance Pte Ltd 64 Cecil Street #04/ #05 IOB Building Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 27.08.2021 along Linden Drive turning to Vanda Avenue involving vehicles SKC 81 U AND GBH 7196 G

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	`	
2.	Rental Fee		
3.	LTA/GIA Search Fee		
		TOTAL	S

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

\$ 6,687.50 \$ 1,400.00

\$ 8,094.95

7.45

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully, BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No.: 201929175W

LETTER OF AUTHORISATION

Accident on 27.08.2021 along Linden Drive turning to Vanda Avenue involving vehicles SKC 81 U AND GBH 7196 G

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no SKC 81 U at my request, I/We, SEAH KAH YI (XIE JIAYI) ("the claimant") of 37 TOH TUCK DRIVE SINGAPORE 596892 (address) bearing NRIC No SXXXX831F the owner / hirer of motor vehicle no SKC 81 U, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

EPTEMBER (mo	onth) 20 <mark>21 (year)</mark>	
*	9	*1
*	Signed by Bifrost Auto Pte Ltd	_
	EPTEMBER (mo	Signed by Bifrost Auto Pte Ltd

NRIC No: SXXXX831F



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2021D0003721 Claimant Ref: SKC 81U my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

with the appointed of Surveyor) with use/rental), \$\$\frac{7}{2}\] on \(\text{27/08/2021} \)	ST AUTO PTE LTD ("the workshop") he surveyor of India International Insurance Pte Ltd Ltrespect to the amount claimed for S\$ 6,687.5 (search fee), vehicle no. SKC 81U that was (date) at LINDEN DRIVE TURNING TO VANDA AV suant to the inspection conducted on 01/09/2021 (date)	(K AUTO CON 60 (repair co damaged pursua E (location) involv	SULTANTS PTE LTD (name ost), \$\$ 700.00 (loss of ost) (loss
claimant") of vehic	we/I are/am authorized by the owner	above paragraph	
they will or have further claim again	m that we/l will indemnify India International Insuran already incurred in the event that "the third party not the former for any loss and expenses suffered party the damage to SKC 81U (vehicle no.) as a result	claimant" after the ertaining to cost	e above said agreement lodges a
	the agreement reached above is in full and final scident and that further this settlement is reached on		The second secon
This agreement is dispute arising out	subject to the application of Singapore law and the softhe same.	Singapore Courts I	nave exclusive jurisdiction over any
We/I authorize yo	ou to pay the total amount of S\$_7,394.95_toE	BIFROST AUTO	O PTE LTD
Dated this02	day of DECEMBER 20 21		
CLAIMANT:	CT AUTO	WITNESS:	LKK
Signature:	Signed by "the workshop" (with dhe 1929175w)	Signature:	Signed by appointed Surveyor
Name:	BIFROST AUTO PTE LTD	Name:	LKK Auto Consultants Pte Ltd
NRIC:	201929175W	NRIC:	199607198R
Address:	6001 BEACH ROAD #22-01 S(199589)	Address:	Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
Nationality:	×	Nationality:	
Occupation:		Occupation:	

BIFROST AUTO PTE. LTD.

GST. Reg. No.: 201929175W

Tax Invoice

India International Insurance Pte Ltd

64 Cecil Street

#04/ #05 IOB Building Singapore 049711

Inv. No.:

BA.LT.2112003

Inv. Date:

03-12-2021 27.08.2021

Ref: Terms:

Veh. No.:

30 Days SKC 81 U

Make & Model:

BMW 216D

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR	1.0	\$6,250.00	\$6,250.00	\$437.50

Subtotal for invoice :

S\$6,250.00

GST (7.0%) :

S\$437.50

Total:

S\$6,687.50

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of BIFROST AUTO PTE. LTD.

(Authorised Signature)

(Customer's Signature and Company Stamp)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.



Family Car Rental Pte Ltd Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721 Tel: 65-64515120 Company's Registration No. 200703924M

Rental Agreement No: 6013

HIRER'S NAME: Seah Kah Y	i (Xie Jiayi)	DRIVER'S NAME: GO	in Lai sens		
ADDRESS: 37 Toh Tuc S (59680	k prive	ADDRESS: BILC 180B, Marsiling Road # 26-221 S(732180)			
HOME/MOBILE/OFFICE 9662	19689	HOME/MOBILE/OFFICE 9(45)262			
NATIONALITY: S4		NATIONALITY: 54			
NRIC/PASSPORT NO/DATE OF BIRTH	0.06.1986	NRIC/ PASSPORT NO/ DATE OF BIRTH 22.08.1956			
PLACE OF ISSUE: S4		PLACE OF ISSUE:			
JCAL / INT'L TYPE / CLASS / DRIVING	NG EXPERIENCE	LOCAL / INT'L TYPE / CL	ASS / DRIVING EXPERIENCE		
DRIVING LICENSE NO/ DATE OF EXPIRY	Y/LICENSE BAR CODE NO	DRIVING LICENSE NO/ DAT	TE OF EXPIRY/LICENSE BAR (CODE NO	
58616831F	002029168 D	51242349	4 0010	07381E	
VEHICLE NO. SCP 566	8 P	RENTAL CHARGES		EXTENSION	
MAKE/MODEL Toyota Axi		DAY(S) 10 @ S\$	\$ 140 ×10	DATE/TIME:	
		WEEK(S) @ S\$			
DATE OUT (9/2)	TIME OUT /OGM	MONTH(S) @ S\$		DATE TIME:	
DATE IN 11/9/11	TIME IN 9: 20 am	TOTAL CHARGES:			
MILEAGE IN	FUEL IN	DEPOSIT (CASH CHEQUE NO.):		PAYMENT DETAILS:	
REMARKS: HIRER MUST ENSURE ALL I DRIVING LICENSE IN ORDER TO OPER.		AMOUNT DUE:	\$1400	AMOUNT DEPOSITED (REFUNDABLE):	
VEHINCLE IS STRICT	TLY FOR SINGAPORE USE ON	NLY AND MAY NOT B	E DRIVEN OUT OF S	INGAPORE	
 Driving experience should to the should the	all traffic violations and all parking fines be over years and age over soon as possible when this vehicle is in excess for collision/ dama is for collision/ damage to third party's velepair. S: *HIRER IS LIABLE FOR ADDITION THIRD PARTY'S COLLISION/ DAME EXPERIENCE; AND/OR AGE	volved in any accident. ge to first party (i.e. FAMILY chicle for each and every acc IAL EXCESS OF \$ MAGE IF DRIVER HAVE LE	CAR RENTAL PTE LTD) vocations of control of the con	D \$FOR	
187	E PARTICULARS ARE TRUE AND CORRE F THIS RENTAL AGREEMENT. MY/OUR DF				

SIGNATURE OF HIRER (COMPANY CHOP IF APPLICABLE) Date:

SIGNATURE OF DRIVER (IF DIFFERENT FROM HIRER) Date:



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

30 Aug 2021 / 11:09:56

Receipt Date/Time:

30 Aug 2021 / 11:09:55

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210830-001033

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH7196G As at 27 Aug 2020/13:20:00 Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - GBH7196G		1		
Enquiry Fee 20210830110817653491		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
*	Total Amount Payable			7.45
	Paid By			
		eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

	AUDIT T			
No.		Audit	Remarks	Ву
1	30 Aug 2021	Clm Dtl Modified	Claimant's Name: -> SEAH KAH YI.	[A] HOW MEI KWAN
	18:25	Clas Vols		
2	2021 18:25	Clm Veh Model Changed	(205845) BMW 216D 1.5 D GRAN TOURER LED NAV 7 SEATER (A).	[A] HOW MEI KWAN
3	30 Aug 2021	Clm Created	Reg No: SKC81U. Acct Date: 2021/08/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd	[A] HOW
,	18:25 30 Aug		(HQ). Workshop: Bifrost Auto Pte Ltd (HQ)	MEI KWAN
4	2021 18:25	Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Aug 2021 18:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/08	[A] HOW MEI KWAN
6	30 Aug 2021 18:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Aug 2021 18:39	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	30 Aug 2021 18:39		[None] -> Lim Teow Guan	[A] HOW MEI KWAN
9	31 Aug 2021 09:59		Downloaded Video - Accident (front)	[I] Gabrie Wee
10	04 Sep 2021 22:46	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
11	04 Sep 2021 22:46	Adj Adjuster Assigned	Lim Teow Guan -> KENNETH KONG	[A] HOW MEI KWAN
12	09 Sep 2021 11:18	Video Downloaded	Downloaded Video - Accident (rear)	[A] Jaslin Kok Chin Y
13	09 Sep 2021 11:18	Video Downloaded	Downloaded Video - Accident (front)	[A] Jaslin Kok Chin Y
14	09 Sep 2021 11:20	Video Downloaded	Downloaded Video - Accident (front)	[A] Jaslin Kok Chin Y
15	09 Sep 2021 11:30	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%B33 OI OVERTAKE TP Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Y
16	09 Sep 2021 11:54	Video Downloaded	Downloaded Video - Accident (front)	[I] Gabrie Wee
17	09 Sep 2021 11:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/08. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabrie Wee
18	09 Sep 2021 11:55	Adj Mandate Set	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabrie Wee
19	23 Nov 2021 09:53	Adj Rpt Initiated		[A] JOANN LEE KHANO MIN
20	23 Nov 2021 09:53	Clm Dtl Modified	Insured Name: -> Insured ID: -> Claim Conclusion: -> 3.	[A] JOANN LEE KHANG MIN
21	23 Nov 2021 09:53	Clm Dtl Modified	JPJ Reg. Date: -> 2016/06/01.	[A] JOANN LEE KHANO MIN
22	23 Nov 2021 09:53	Clm Details Notified		[A] JOANN LEE KHAN MIN
23		Adj Submit for Mgr Approval	Recommended: 6250.00	[A] Jaslin Kok Chin \
24	25 Nov 2021 15:35	Adj	Cur.Req:7674.95:Liability:100%*Quantum: (a)CORw/GST:\$6,687.50+(b)LOR(7days x \$140.00):\$980+(c)LTA search fee: \$7.45 = Total: \$7,674.95*Vehicle Model:BMW 216D ***Recommended 5 repair days +1 Sunday + 1PRS=7DAYS	[A] Jaslin Kok Chin Y
25	25 Nov 2021 15:51		Downloaded Video - Accident (front)	[I] Gabrie Wee
26		Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/09/08. Mandate Remarks: Survey report stats 3 days for repair o nly. Please confirm	[I] Gabrie Wee

-	AUDIT 1	RAIL		
No.	On	Audit	Remarks	Ву
27	25 Nov 2021 15:55	Adj Mandate Set	Maintained:Survey report stats 3 days for repair only. Please confirm	[I] Gabriel Wee
28	30 Nov 2021 10:35	Mandate	Cur.Req:7674.95:Confirmed recommended repair days is 5. Amended survey report. Kindly let us have your approval	[A] Jaslin Kok Chin Yi
29	30 Nov 2021 10:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/09/08. Mandate Remarks: Offer LOR \$120	[I] Gabriel Wee
30	30 Nov 2021 10:55	Adj Mandate Set	Approved:7294.95:Offer LOR \$120	[I] Gabriel Wee
31	30 Nov 2021 12:49		Cur.Req:7674.95:Kindly advise if PRS & SUN is inclusive, as surveyor recommended 5 repair days	[A] Jaslin Kok Chin Yi
32	30 Nov 2021 13:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/09/08. Mandate Remarks: 5+2 @\$120	[I] Gabriel Wee
33	30 Nov 2021 13:38	Adj Mandate Set	Maintained:5+2 @\$120	[I] Gabriel Wee
34	03 Dec 2021 16:44	Clm Dtl Modified	Insured Name:> ELECTRO (S) PTE LTD.	[A] HOW MEI KWAN
35	13 Dec 2021 09:46	Mandate	Cur.Req:7534.95:Liability:100%*Quantum: (a)CORw/GST:\$6,687.50+(b)LOR(7days x \$120.00):\$840+(c)LTA search fee: \$7.45 = Total: \$7,534.95*Vehicle Model:BMW 216D ***Recommended 5 repair days +1 Sunday + 1PRS=7DAYS	[A] Jaslin Kok Chin Yi
36	13 Dec 2021 10:06		Approved:7534.95.	[I] Gabriel Wee

Date To Audit Type None **✓** Go **Date From**

ACTIVITY

No record

erimen Bill Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2720745	31 Aug 2021 09:35:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKC81U	GBH7196G	11.00
2720758	31 Aug 2021 09:56:45	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKC81U	Gabriel Wee	xx.xx
2720759	31 Aug 2021 09:56:48	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKC81U	Gabriel Wee	xx.xx
2742874	23 Nov 2021 09:53:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKC81U	GBH7196G	11.00