

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, August 30, 2021 5:03 PM
To: 'Motor Claim - III'; assignments; SUR; Admin A
Cc: 'Gabriel Wee'
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SKC 81 U and your insured's vehicle GBH 7196 G on 27.08.2021 at Along Linden Drive turning to Vanda Avenue

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 30 August, 2021 4:50 PM
To: Claims Dept <claims_itr@bifrostauto.com>; 'SUR' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>; Gabriel Wee <Gabriel@iii.com.sg>
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SKC 81 U and your insured's vehicle GBH 7196 G on 27.08.2021 at Along Linden Drive turning to Vanda Avenue

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SKC81U** and let us have your report urgently.

This claim will be handled by **Mr.Gabriel**

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: Monday, 30 August 2021 3:06 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>
Subject: Re: [EXTERNAL] - PRS for our client's vehicle SKC 81 U and your insured's vehicle GBH 7196 G on 27.08.2021 at Along Linden Drive turning to Vanda Avenue

WITHOUT PREJUDICE

Dear Motor Claim

Our client has selected LKK.

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Best Regards

Miss Leong

Assessment Dept

BIFROST AUTO PTE LTD

On Mon, 30 Aug 2021 at 14:49, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Monday, 30 August 2021 2:35 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>

Subject: [EXTERNAL] - PRS for our client's vehicle SKC 81 U and your insured's vehicle GBH 7196 G on 27.08.2021 at Along Linden Drive turning to Vanda Avenue

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Mr Seah, to notify you of the aforesaid accident involving our client's vehicle and your insured's vehicle SKC 81 U on 27.08.2021

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKC 81 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 176 , Sin Ming Drive, Sin Ming Autocare #03-09, Singapore 575721.

Contact Person: Ms Leong

Contact Email: claims_ltr@bifrostable.com

VEH IN (Date & Time) : **To be advised**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Miss Leong

Assessment Dept

BIFROST AUTO PTE LTD

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