

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, September 5, 2021 12:26 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Jasper Chua (LKK Auto); Admin A
Subject: RE: PRE-REPAIR INSPECTION *** LKK REF: CC4/LPC21009085/Gba3 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE + TP GIA REPORT.PDF; LKK SURVEY PHOTO.PDF

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair + GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, August 30, 2021 4:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-REPAIR INSPECTION *** LKK REF: CC4/LPC21009085/ba3 [External General]

Lonpac External - General

Our Ref: 20/21/21/VP05/024889

Dear Mei Kwan,

Attached copy of insured 's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 30 August 2021 3:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; xinyu@roypartners.com.sg; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION [External General] *** LKK REF: CC4/LPC21009085/ba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)
Sent: Monday, August 30, 2021 2:53 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; xinyu@roypartners.com.sg
Subject: RE: PRE-REPAIR INSPECTION [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 August, 2021 2:38 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; xinyu@roypartners.com.sg
Subject: FW: PRE-REPAIR INSPECTION [External General]

Lonpac External - General

Our Ref: 20/21/21/VP05/024889

Dear Nivitha/Summer,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: xinyu@roypartners.com.sg [<mailto:xinyu@roypartners.com.sg>]
Sent: Monday, 30 August 2021 2:28 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-REPAIR INSPECTION [External General]

Dear Gerald,

Our client would like to select Mohd Rasul of LKK.

*In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. **Please direct all correspondence to us by email.***

Thanks & regards,

Xin Yu
M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413

Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 August 2021 2:16 pm
To: xinyu@roypartners.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRE-REPAIR INSPECTION [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Xinyu,

May we hear from you.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Friday, 27 August 2021 8:40 am
To: xinyu@roypartners.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRE-REPAIR INSPECTION [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/21/21/VP05/024889

Dear Xin Yu,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
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2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: xinyu@roypartners.com.sg [mailto:xinyu@roypartners.com.sg]

Sent: Thursday, 26 August 2021 5:51 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: kimkockmotor@gmail.com

Subject: PRE-REPAIR INSPECTION

Without Prejudice

Save as to cost

Dear Sir,

Our Ref: MKR/108/10067/2021/jk.xy

Your Ref: Your insured vehicle SLG 2070E

Dear Sirs,

**CLAIMANT: MUHAMMAD AZRI BIN ABDUL RAZAK (RIDER OF FBN 3919H)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBN 3919H AND SLG 2070E ALONG 991 BUKIT
TIMAH ROAD, FLORIDIAN CONDO BASEMENT CARPARK ON 22.08.2021 AT ABOUT 1310 HOURS.**

We refer to the above matter.

We act for **MUHAMMAD AZRI BIN ABDUL RAZAK**, the owner of the motorcycle no. **FBN 3919H**.

We are instructed by our client to notify you of a road traffic accident on **22.08.2021** at about **1310 hours** along **991 BUKIT TIMAH ROAD, FLORIDIAN CONDO BASEMENT CARPARK** involving our client's motor vehicle registration number **FBN 3919H** and motor car registration number **SLG 2070E** driven by your insured at the material time. A copy of the Singapore Police report is enclosed.

As a result of the accident, our client's motor vehicle **FBN 3919H** has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle **FBN 3919H** at our client's repairer workshop, **M/S KIM KOCK MOTOR PTE LTD BLK 27 JURONG PORT ROAD #01-19 SINGAPORE 619101**, Your said surveyor may contact **MR AH ZHEN at 6265 0226** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

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Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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