

Our Ref: CT0821/SHD3679G | *Jul 51*  
Date: 08.09.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Dear Sir/Madam

Company Registration No: 199506048W

**ACCIDENT ON 29.08.2021 INVOLVING SHD3679G & SGZ3688B ALONG PAYA LEBAR RD**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD3679G, which was involved in the captioned accident with your insured vehicle No SGZ3688B.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

		S\$	2,514.50
1. Cost of Repairs		S\$	250.80
2. Loss of Rental	2 days x S\$ 125.40	S\$	0.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	2.00
5. GIA / Police Report Fee		S\$	0.00
6. Others			

**Hirer's Claim :**

	2 days x S\$ 80.00	S\$	160.00
1. Loss of Income		S\$	0.00
2. Others			

[E&OE]      **Total Claims**      S\$      **2,927.30**

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[X]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[ ]	Survey Report / Bill	[ ]	Witness Statement / Accident Scene Photo(s)
[ ]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
[ ]	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHD3679G , SGZ3688B  
ALONG PAYA LEBAR RD**

**ON 29-Aug-21 11:15**

I / We **CHOO TIAN SZE** (Hirer) NRIC No.: **SXXXX158C**

and/or **TING GIN TIN** (Relief) NRIC No.: **SXXXX525D**

Taxi Number **SHD3679G**


hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **30-Aug-2021**

Name of Hirer **CHOO TIAN SZE**  
Hirer NRIC **SXXXX158C**

Signature :



Address **27 TOA PAYOH EAST #02-192  
310027**

Contact No. **92996572**

Name of Relief **TING GIN TIN**  
Relief NRIC **SXXXX525D**

Signature :



Address **172C EDGDALE PLAINS 13-472  
823172**

Contact No. **96351552**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,700.00** (Global Sum) for vehicle no. **SHD 3679G** that was damaged pursuant to the accident which occurred on **29.08.21** (date) along **PAYA LEBAR RD TOWARDS CIRCUIT LINK** (location) involving vehicle no/s **SGZ 3688B**.

This is pursuant to the inspection conducted on **30/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3679G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3679G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17<sup>th</sup> (day) of Jan (month) 2022 (year)



*Thevan*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
55, OYANG DRIVE  
SINGAPORE 508687

Signed by "the workshop" (with chop)

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



## Workshops

COMPANY REG. NO.: 199506048W  
Page: 1

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3679GMAKE  
TOYOTAMODEL  
PRIUS HYBRID(G4)DATE OF REG  
07.10.2016CHASSIS CODE  
JTDKB3FU203533433NO/DATE  
91592688 06.09.2021JOB NO.  
305484707

ODOMETER READING

JOB TYPE

Description : 3P 29.08.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	2,350.00
Add GST @ 7.00 %	164.50
<b>Total Invoice amount</b>	<b>2,514.50</b>

Issued by : KATHERINETAN 06.09.2021 09:13:03  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21080456

Date: 03 September 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	29/08/2021 @ 11:15 hrs
ALONG	PAYA LEBAR RD
INVOLVING	SGZ3688B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3679G** (the "Taxi"). The Taxi was hired to **CHOO TIAN SZE IC NO SXXXX158C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



PERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO							FROM	TO
		22/8/21	Sun	63	1763	216	1611	0045
		23/8/21	Mon	63	045	270	0030	1430
		24/8/21	Tue	63	0406	361	0030	1435
		25/8/21	Wed	63	0819	412	0010	1340
		26/8/21	Thu	63	1112	293	0130	1010
		27/8/21	Fri	63	417	304	0230	1443
		28/8/21	Sat	63	0841	424	0230	1818
		29/8/21	Sun	63	0249	407	0616	0126
		30/8/21	Mon	63	0526	272	0230	0830
		20/8	Accident Repair				1105	
		31/8	@ Ly					1320

INSURER ENQUIRY

**Find insurer**

Vehicle reg. no.

SGZ3688B

Date of Accident

29/08/2021



Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **17/01/2021 - 16/01/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **30/08/2021 13:44**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 9 September 2021 5:37 PM  
**To:** CHINGX2016@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM21005132/Kgs3  
ACCIDENT INVOLVING SGZ 3688B & SHD 3679G ON 29/08/2021 \*\*\*

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**Importance:** High

Our Ref: CC4/ASM21005132/Kgs3

09 SEPTEMBER 2021

**TEO CHING CHING (ZHAO QIANQIAN)**

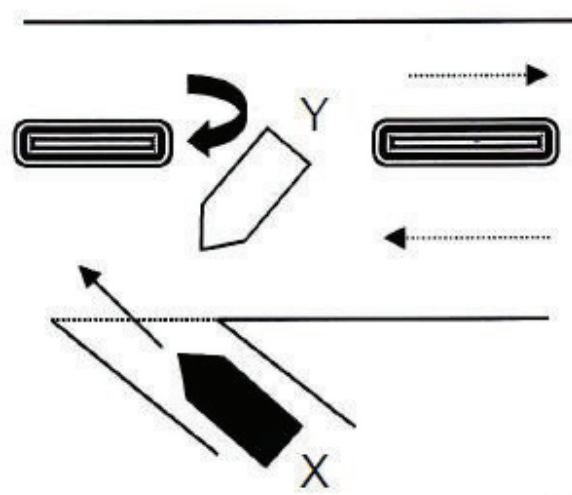
Dear Sir/Madam,

### **ACCIDENT INVOLVING SGZ 3688B & SHD 3679G ON 29/08/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 3679G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

<p>1. (c)</p> 	<p><b>Vehicle X – Turning into Main Road</b> <b>Vehicle Y – U-turning</b></p> <p><b>*All U-turns (legal / illegal), or turns not prohibited by road markings.</b></p> <p><b>Reason:</b> Vehicle approaching main road should exercise greater caution.</p>
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Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.



Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SHD3679G (7161481947SG)**  
**[SGZ3688B]**

TP

COMFORT TRANSPORTATION PTE LTD

Aug 29 2021 11:00AM

[TEO CHING CHING (ZHAO QIANQIAN)]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 12/01/2022 19:17 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$2779.60) - SHD3679G - Claim Handler: Tan, Bennie-WZ

Approved:2779.60:Subj to all docs/billings in order and basing on PRS date & survey date, SAB frm: \$2691.90-2779.60 (All-in) inclusive LOI (if not claimed in injury claim). LOR/LOI days: 1-1.5D.