

Asher Sng (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 10 September 2021 2:52 PM
To: Asher Sng (LKKAUTO)
Subject: RE: 6818402497SG RE: [RED FLAG] FW: aigencrypt RE: Request GIA in merimen [SMM9806K]

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

We have repudiated liabilities for the accident.

Kindly inform TP workshop to redirect claim to insured. You may submit your bill for our processing.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 8 September 2021 4:34 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] RE: 6818402497SG RE: [RED FLAG] FW: aigencrypt RE: Request GIA in merimen [SMM9806K]

This message is from an external sender; be cautious with links and attachments.

Hi Chee Heng,

We refer to the email below.

We have contacted insured and confirmed that his last entry to Singapore is in 2019.

In view on the invalid driving licence, we are of the opinion insured shall not be able to drive the mention vehicle in Singapore.

Kindly advise and let us have your further instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Wednesday, 8 September 2021 3:54 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: 6818402497SG RE: [RED FLAG] FW: aigencrypt RE: Request GIA in merimen [SMM9806K]

Hi Asher,

Noted that insured reported DOA to be 29 Aug 2021, whereas the third party reported DOA to be 28 Aug 2021.

As foreigners who reside in Singapore for more than 12 months are required to possess a valid Singapore driving licence, kindly assist to verify with insured the followings:

1. Date of accident
2. Last date of entry into Singapore before the accident
3. Copy of employment pass (front and back)

Noted that insured may want to private settle in the activity log. Please keep us updated.

If needed, we can discuss. Kindly upload correspondence with insured into Merimen.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 8 September 2021 3:22 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] [RED FLAG] FW: aigencrypt RE: Request GIA in merimen [SMM9806K]

This message is from an external sender; be cautious with links and attachments.

Hi Chee Heng,

We refer to the above matter.

We have review insured report and understand from insured that he does not have a Singapore driving licence.

However insured is holding a Malaysia driving licence and Singapore employment pass and been in Singapore for the passed 2 years.

Kindly advice if there is any policy issue to insured policy before we release the liability to third party.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Low, Xianyu <Xianyu.Low@aig.com>

Sent: Wednesday, 8 September 2021 2:31 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt RE: Request GIA in merimen [SMM9806K]

Hi Asher,

Kindly be informed that OI GIA report has been shared to you in Merimen.
Thank you.

Thanks & Regards,

Low Xian Yu
AIG

Adjuster II Express Claims PC,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002210

Xianyu.Low@aig.com | www.aig.com

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, September 8, 2021 1:39 PM

To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>;

Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>

Subject: [EXTERNAL] Request GIA in merimen [SMM9806K]

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Claim Documents

***SJJ6118J (6818402497SG)**

[SMM9806K]

TP

PRISCILLA LOO SOOK YEE (PRISCILLA LUO SHUYI)

Aug 28 2021 6:00AM

[TEH GHEE GHEE]

Premium Automobiles Pte Ltd

Dear Sir/Madam

Refer to the above matter

Kindly update if OI had reported.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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