Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 8 September 2021 4:30 PM

To: Claims Dept Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED

28/8/2021 *** LKK REF: CC3/AIG21009081/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Tony,

We refer to the tele-conversation.

Our insured will private settle the matter and the contact details as follow:

Mr Gray Teh 9761 9197.

Please kindly contact our insured on the private settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 6 September 2021 2:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021 *** LKK REF:

CC3/AIG21009081/ea3

Dear Asher,

Noted and we will follow up with you again.

Thank you.

Best Regards, Tony Foong Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d**. +65 67689828

e. mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 6 September 2021 2:20 PM **To:** Claims Dept; Mei Kwan (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021 *** LKK REF: CC3/AIG21009081/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Tony,

We refer to the email below.

Our insured have yet to file the report as he may wish to private settle the matter.

We have advise our insured to file the report for the next necessary course of action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept <<u>claims@premiumauto.com.sg</u>>

Sent: Monday, 6 September 2021 2:07 PM

To: 'Claims Dept' <<u>claims@premiumauto.com.sg</u>'; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>'; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021 *** LKK REF:

CC3/AIG21009081/ea3

Dear Asher,

Kindly assist check has AIG insured filed the report?

Thank you.

Best Regards, **Tony Foong** Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d**. +65 67689828

e. mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [mailto:claims@premiumauto.com.sq]

Sent: Wednesday, 1 September 2021 6:52 PM To: 'Mei Kwan (LKKAuto)'; 'Asher Sng (LKKAuto)'

Cc: 'Admin A'; 'Claims Dept'

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021 *** LKK REF:

CC3/AIG21009081/ea3

Dear Mei Kwan,

Attached video footage for your kind reference.

Thank you.

Best Regards, Tony Foong Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 1 September 2021 12:22 PM

To: Claims; Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021 *** LKK REF:

CC3/AIG21009081/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following.

- evidence i.e. video and scene photo
- PIR result (if any)

Our respective case handler, Asher will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, September 1, 2021 9:31 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SJJ 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021

Dear Mei Kwan,

We're claiming against AIG.

Please find the attached TP search for your reference.

Thank you

Best regards, George Wong Claims advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 30 August 2021 11:51 pm

To: 'Claims' <<u>claims@premiumauto.com.sg</u>>

 $\textbf{Cc:} \ assignments \ \ \langle \underline{assignments@lkkauto.com} \rangle; \ \ \ \ \ \ \ \, \\ Admin \ \ \, A \ \ \langle \underline{admin-a@lkkauto.com} \rangle$

Subject: RE: ACCIDENT INVOLVING SJS 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021

Dear Sir / Madam,

We refer to the above matter.

Please advise insurer for SMM 9806 K or provide search result.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)

Sent: Monday, August 30, 2021 3:14 PM

 $\begin{tabular}{ll} \textbf{To: 'Claims'} & \langle claims@premiumauto.com.sg'\rangle$; assignments \langle assignments@lkkauto.com'\rangle$; Admin A \langle admin-a@lkkauto.com'\rangle$; Admin A \langle admin-awato.com'\rangle$; Admin-awato.com'$

Subject: RE: ACCIDENT INVOLVING SJS 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims <<u>claims@premiumauto.com.sg</u>>

Sent: Monday, 30 August, 2021 3:10 PM

To: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>>

Subject: ACCIDENT INVOLVING SJS 6118 J AND YOUR INSURED SMM 9806 K DATED 28/8/2021

Dear all.

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Aside to Summer,

Please arrange for survey on Wednesday, 1 of September @2pm, owner waiting.

Address: 55 Ubi road 1

Thank you.

Best regards, George Wong Claims advisor c

PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Singapore 159938 **p.** +65 68362223 Audi Showroom 281 Alexandra Road \mathbf{m}



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