

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 28 January 2022 3:46 PM
To: Admin-D (LKKAUTO); MTPRI
Cc: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'; SUR
Subject: RE: PRI OUR REF D21/2428M/SMRT/SS SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021
Attachments: SH 8208Z PRELI ADVISED.pdf

Dear Hua Yen,

Enclosed preliminary revised of vehicle SH 8208Z
Date of survey: 31/8/2021
Number of days (estimated) : 14 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 30 August 2021 2:18 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>
Subject: RE: PRI OUR REF D21/2428M/SMRT/SS SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 30 August, 2021 1:41 PM
To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: FW: PRI OUR REF D21/2428M/SMRT/SS SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021

Ref: TAX/08/21/2063

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SH8208Z

Insured: SHB701E

Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]

Sent: Monday, August 30, 2021 10:22 AM

To: MTPRI

Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Ong Hua Yen (Strides Automotive Services Pte Ltd); Merina Chia; Assessment Dept

Subject: PRI OUR REF D21/2428M/SMRT/SS SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021

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Dear Sirs,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Saturday, 28 August 2021 8:54 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Claims Dept <claims_ltr@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>

Subject: PRS for our client's vehicle SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Loi Wai Leong, to notify you of the aforesaid accident involving our client's vehicle SH 8208 Z and your insured's vehicle SHB 701 E on 26.08.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHB 701 E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **28.08.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687