

## Mei Kwan (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 8 February, 2022 8:47 AM  
**To:** Boyogan, Joane; Loh, Chee-Heng  
**Cc:** Mei Kwan (LKKAuto)  
**Subject:** RE: RE: 6250703855SG \*\*\* LKK REFI CC4/AIG21009068/Ega3

**Categories:** HMK

Dear Joane,

We noted on your email dd 07/02/2022.

No final settlement offer been made to TP previously.

Repair cost recommended at L/S \$1450 with 3 repair days with Third Party.

We will submit our survey report in the soonest.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

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*Save the Earth. Print only when necessary.*

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**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Monday, 7 February 2022 3:26 pm  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: RE: 6250703855SG \*\*\* LKK REFI CC4/AIG21009068/Ega3

Dear Cecilia,

We refer to your email to Chee Heng dated 7 Oct 2021 as attached.

Noted this matter was labeled as Fastlane in Merimen; however, we have since received LOD from third party's lawyer combining third party's injury and property damage claim.

On this note, please upload your survey report as well as correspondences with OI. Also to let us know if there were any previous offers made with third party's repairer.

Thank you

***Aside to Chee Heng,***

Please note I'm reassigned PD feature in OneClaim to my name in view of the combined PD/BI LOD

Thank you

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it, or act on it until appropriate for you.*

Regards,

**Joane Boyogan (Ms)**  
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Auto Bodily Injury Claims  
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