Cecilia Chong (LKK Auto)

From: Boyogan, Joane <Joane.Boyogan@aig.com>

Sent: Monday, 7 February 2022 3:26 pm

To: Cecilia Chong (LKK Auto); Loh, Chee-Heng

Cc: Mei Kwan (LKKAuto)

Subject: RE: 6250703855SG *** LKK REFI CC4/AIG21009068/Ega3

Attachments: LKK update.PDF

Dear Cecilia,

We refer to your email to Chee Heng dated 7 Oct 2021 as attached.

Noted this matter was labeled as Fastlane in Merimen; however, we have since received LOD from third party's lawyer combining third party's injury and property damage claim.

On this note, please upload your survey report as well as correspondences with OI. Also to let us know if there were any previous offers made with third party's repairer.

Thank you

Aside to Chee Heng,

Please note I'm reassigned PD feature in OneClaim to my name in view of the combined PD/BI LOD

Thank you

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it, or act on it until appropriate for you.

Regards,

Joane Boyogan (Ms)

Senior Complex Claims Examiner Auto Bodily Injury Claims AIG Asia Pacific Insurance Pte. Ltd.

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