## RE: Your Ref: SLX2575B //LKK Ref: CC6/AIG21009064/Upa3 [ACCIDENT INVOLVING SMW 2313J(AIG) AND SLX 2575B ON 27/08/2021]

#### Peggy <nphauto@pacific.net.sg>

Tue 28/9/2021 1:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

1 attachments (262 KB)

SKMBT\_C224e21092813030.pdf;

Hi Hsiao Tong

Attach documents and please let us have your reply soon.

COR: \$3,638.00

LOR(6days x \$110): \$706.20

LTA Search: \$7.45 Total: 4,351.65

**REGARDS** 

PEGGY FOO NPH AUTO SERVICE TEL: 67840663

EMAIL: peggy@nphauto.com

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 28 September 2021 10:41 AM

To: Peggy <nphauto@pacific.net.sg>

Subject: Re: Your Ref: SLX2575B //LKK Ref: CC6/AIG21009064/Upa3 [ACCIDENT INVOLVING SMW 2313J(AIG)

AND SLX 2575B ON 27/08/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd



# AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

1, Tan Wee liang	("the third party claimant")
of	(address),
owner of <u>SLX 2575B</u> (veh	, ,,
("the workshop") to act for me with respect rental and/or loss of use ("claim") for my vehicle damaged pursuant to the accident which occurred to the accident which accident which accident to the ac	curred on $\frac{513555}{800}$ that was
I further authorize the workshop to settle manner that they deem fit and the workshop payment furtherto settlement of my claim with favour of the workshop.	op is further authorized to receive
I further acknowledge that any settlement behalf is on a without prejudice and without as the driver/owner/insurers of the other vehi	admission of liability basis insofar
Date this 30 day of Aug	(month) 2021(year)
Signed by "the third party claimant"	Signed by "the workshop"

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>NPH AUTO SERVICE</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$4,100.00</u> (Global Sum) for vehicle no. <u>SLX 2575B</u> that was damaged pursuant to the accident which occurred on <u>27/08/2021</u> (date) along <u>TAMPINES AVE 9 CARPARK</u> involving vehicle no/s <u>SMW 2313J.</u>

This is pursuant to the inspection conducted on 30/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TAN WEE LIANG</u> ("the third party claimant") of vehicle no. <u>SLX 2575B</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLX 2575B</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Oct (month) 20 21 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)



Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692 GST Reg No: MX-0869103-NO: Business Reg No: 394773/00D E-mail: nphauto@pacific.net.sg



Our Ref :TP0060/08/21 TAX INVOICE NO.:06734

Date of

Accident Date :27/08/2021

Policy Number

:MA015032

Model

:MAZDA 2

Veh Reg No

:SLX2575B

Date

:28/09/2021

#### LABOUR CHARGES

BLK 601C TAMPINES AVE 9

DEAR SIR

TAN WEE LIANG

SINGAPORE 523601

#07-838

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$3,400.00

Nett Total Before GST

\$3,400.00

Add GST @ 7%

\$238.00

Nett Total After GST

**\$3,638.00** 

(Three Thousand and Six Hundred Thirty Eight Only)



NPH AUTO SERVICE (MANAGER)



### wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896 Tel: 6344-4012 Fax: 6345-3140 Email: admin@wellcome.com.sg

Website: www.wellcome.com.sg

CO. REG. NO: 39853800W / GST REG. NO: M9-0001228-R

**TAX INVOICE** 

Mr Tan Wee Liang (\$8813426E) c/o NPH Auto Service Block 9005 Tampines Street 93 #01-246 Singapore 528839

NO: 09-31029

DATE: 06/09/2021

REF DESCRIPTION UNIT PRICE AMOUNT

RA NO: Being rental charges for One Unit 6 Days x \$110 \$\$ 660.00

32093 Toyota Altis 1.6 (A) No: SJA 6537E for period: 27/08/21 to 02/09/21

 SUB TOTAL SGD
 \$\$ 660.00

 ADD 7% GST
 \$\$ 46.20

 GRAND TOTAL SGD
 \$\$ 706.20

E.&O.E.

**WELLCOME MOTOR AGENCIES** 

**Customer Copy** 

All cheque payment should be made within 7 days to WELLCOME MOTOR AGENCIES

Thank You For Renting

Authorised Signature



### Wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896 Tel: (65) 6344-4012 Fax: (65) 6345-3140

Email: admin@wellcome.com.sq Website: www.wellcome.com.sq

RA No: 32093

CO. REG. NO: 39853800W GST REG. NO: M9-0001228-R

241817 DATE: ....

#### VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS	VEHICLE'S PARTÍCULARS
Name: Ign Wee Lang	VEHICLE NO: STA 65.37 REPL. VEH. NO:
Address: BIK 601 (Tampines,	MAKE/MODEL MAKE/MODEL
-Ave 9 # 07-838	A413
Name & Address of Employer: 5 5 3501	MILEAGE OUT MILEAGE OUT
	DATE OUT 2718/3 DATE OUT
IC/PP No: DL No: \$8813 426	TIME OUT TIME OUT
Date of Birth: Date of Issue/Expiry:	HIRE/PERIOD EXPIRY
Nationality: PL of Issue:	Rental Charges
Occupation: Driving Exp:	Daily @\$ \ \ O per day
Tel No:(O) (R) (HP)	Weekly @\$ per week
	Monthly @\$ per month
DRIVER'S PARTICULARS	Hours @\$ per hour
Name:	Others @\$
Address:	CDW @\$ per day/week/month
	PAI @\$ per day/week/month
IC/PP No: DL No:	DELIVERY SERVICE
Date of Birth: Date of Issue/Expiry:	SUB-TOTAL S\$
Nationality: PL of Issue:	PETROL/DIESEL LEVEL OUT B 1/4 1/2 3/4 F
Occupation: Driving Exp:	IN E 1/4 1/2 3/4 F
Tel No:(O) (R) (HP)	Extension of Rental
	Repairs/Damages
	Collection Service
	MISC
5/10/10/10/10/10	GST @ 7% 46 Q
FRONT	TOTAL CHARGES S\$ 706 2
	SECURITY DEPOSIT
	ADVANCE RENTAL PAID
	BY: CASH NETS CHEQUE BILL CARD
	CHEQUE/CARD NO:
A-ACCIDENTS C-CRACKED D-DENTS S-SCRATCHES	EXPIRY DATE
	AMOUNT DUE REFUND
HRER'S DRIVER'S	REFUND BY
SIGNATURE & STAMP SIGNATURE	RECEIVED S\$RECEIVER
I/We have read and agree to the terms and conditions on both sides of this agreement payable under this agreement and for parking and traffic infringements may be billed on the cheque/credit card voucher. All information I/We have given WELLCOME	to that account and mylour signature above will be considered to have been made.

IMPORTANT

1) Only persons above 23 and below 70 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.

2) Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company WELLCOME MOTOR AGENCIES.

3) Use of the vehicle for illegal purpose (for instance: In connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.

4) Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.

5) The hirer shall be liable for excess charges for any late return of the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.

6) In case of accident, the hirer shall report to owner immediately, if there is bodily injuries a police report must be made within 24 hours.

No refund will be given for early return of vehicle Excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first \$\$ excess to the FIRST PARTY DAMAGE (I.E) WELLCOME MOTOR AGENCIES, upon payment of CDW for each and every accident/damage.

RETURN OF VEHICLE - The Hirer / Driver is required to sign in the column "Signature of Hirer / Driver" Falling which the day and time inserted below shall deemed to be the day and time the vehicle is returned to WELLCOME MOTOR AGENCIES and the same shall be accepted as conclusive evidence of the same and shall not challenged or questioned on any account whatsoever.

Date In	Time In	Mileage in	Checked By	Remarks	
ald	\	*			
2	NP'V				Signature of HIRER / DRIVER

#### > Back to OneMotoring



Land Transport Authority 10 Sln Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 27 Aug 2021 / 14:54:24

Receipt Date/Time: 27 Aug 2021 / 14:54:24

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210827-002546

Previous Receipt No.:

S/N item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMW2313J				
As at 27 Aug 2021/10:27:00				
insurance Co: AIG ASIA PACIFIC INSURAN	ICE PTE, LTD.			
1 Insurance Enquiry - SMW2313J				
Enquiry Fee 20210827145244885118		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	540188XXXXXXX4231	eNETS (	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

#### Claim Notification - ACCIDENT INVOLVING SMW 2313J(AIG) AND SLX 2575B AT/ALONG SERVICE ROAD OF BLK 601B, TAMPINES AVE 9 ON 27/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 2:29 PM

To: benny.chong@daimler.com <benny.chong@daimler.com>

02 Sept 2021

#### M/s DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD

[By Email Only]

**Driver: Chin Chee Seng** 

Dear Sir/Madam,

You Ref: SMW2313J

Our Ref: CC6/AIG21009064/Upa3

ACCIDENT INVOLVING SMW 2313J(AIG) AND SLX 2575B AT/ALONG SERVICE ROAD OF BLK 601B, TAMPINES

**AVE 9 ON 27/08/2021** 

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLX2575B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### **Claim Audit**

	AUDIT	TRAIL		
No		Audit	Remarks	Ву
1	30 Aug 2021	Clm Dtl Modified	Claimant's Name: ->	[A] HOW MEI KWAN
	12:44 30 Aug	Clm Veh		[A] HOW MET
2		Model Changed	(204595) MAZDA 2 1.5 SEDAN L SP.6EAT (A).	[A] HOW MEI KWAN
3	30 Aug 2021 12:44	Clm Created	Reg No: SLX2575B. Acct Date: 2021/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: NPH Auto Service (HQ)	[A] HOW MEI KWAN
4	30 Aug 2021 12:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/08	[A] HOW MEI KWAN
6	30 Aug 2021 12:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Aug 2021 12:44	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	30 Aug 2021 12:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Aug 2021 12:44	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10		Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	30 Aug 2021 17:49	Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
12	30 Aug 2021 17:49	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
13	31 Aug 2021 11:29	Clm Dtl Modified	Claimant's Name:> TAN WEE LIANG.	[A] HOW MEI KWAN
14	31 Aug 2021 11:29	Registration Modified	Init.Est.:8,000 - 9,000->4,000 - 5,000.	[A] HOW MEI KWAN
15	31 Aug 2021 21:41	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
16	01 Sep 2021 11:44	Updated	TPRegNo:SMV2313J -> SMW2313J.	[I] Teo, Ericweihong
17	02 Sep 2021 14:00	Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	02 Sep 2021 14:00	Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	02 Sep 2021 14:00	Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	02 Sep 2021 14:00	Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	2021 15:44	Downloaded	Downloaded Video - Accident	[I] Syed- Yusoff, Saliha
22	13 Sep 2021 19:40	Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
23	26 Sep 2021 23:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
24	26 Sep 2021 23:04	Modified	JPJ Reg. Date: -> 2018/03/21.	[A] JOANNE LEE KHANG MIN
25	26 Sep 2021 23:04	Clm Details Notified		[A] JOANNE LEE KHANG MIN
26	28 Sep 2021 14:05	Adj Mandate Request	Cur.Req:4180.45:Liability: 100%(OID overtook a parked car on his left, encroached into TP lane and coll ided with TP) *Quantum: (a)CORw/GST: \$3,638.00+ (b)LORw/GST(5days $\times$ \$100.00): \$535.00 + (c)LT A/GIA search fee: \$7.45 = Total: \$4,180.45 *For your	[A] CHEW HSIAO TONG

Ξ /	AUDIT	TRAIL		
No.	On	Audit	Remarks	Ву
	2021		Next Rpt:Final Rpt.Due Date:2021/09/08. Mandate Remarks: please proceed with settlement @ \$4,180. 45 [COR-\$3638 LOR-\$535 LTA-\$7.45]** subject to final repair bill & ATA	[I] Syed- Yusoff, Saliha
28	29 Sep 2021 10:10		Approved:4180.45:please proceed with settlement @ \$4,180.45 [COR-\$3638 LOR-\$535 LTA-\$7.45]** s ubject to final repair bill & ATA	[I] Syed- Yusoff, Saliha

Audit Type None Date To **✓** Go **Date From** 

#### **ACTIVITY**

[02/09/2021 14:36] CHEW HSIAO TONG: \*TP car no video. The video that they have was OI video

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2720466	30 Aug 2021 12:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLX2575B	SMV2313J	11.00
2720665	30 Aug 2021 17:47:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLX2575B	HOW MEI KWAN	xx.xx
2720666	30 Aug 2021 17:50:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLX2575B	HOW MEI KWAN	xx.xx
2721567	01 Sep 2021 11:47:53	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLX2575B	Teo, Ericweihong	xx.xx
2728031	26 Sep 2021 23:04:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX2575B	SMW2313J	11.00