

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) [<mailto:LeeGek.Tan@strides.com.sg>]

Sent: Monday, September 20, 2021 2:03 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 21/8/2021 involving SHB 432G & SMU 5016H (AIG's insured) Our Ref: TAX/08/21/2057/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$480.00
Loss of Rental	\$198.00 (3 days x \$66.00)
Loss of Income	\$180.00 (3 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$865.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



AUTHORISATION TO ACT

We, **STRIDES TAXI PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 432G** (vehicle no.) hereby authorize Strides Automotive Services Pte Ltd ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SHB 432G** was damaged pursuant to the accident which occurred on **21/8/2021** (date) along **Blk 38 Jalan Rumah Tinggi car park** (location) involving vehicle no/s. **SMU 5016H** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of February (month) 2022 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)



Date: 24/8/2021

Our Ref. No.:

Letter of Authorisation

I, NG WEE NGENG (NRIC No.: [REDACTED])
registered hire / relief driver / taxi share driver of Strides taxi registration number
SHB 432G hereby authorise **Strides Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SMU 5016H happened on 21 AUG 2021 6:04pm
along 38 Jalan Rumah Tinggi
(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,
resolve and settle any proceeding or claim arising out of the accidents, including
but not limited to doing any act or executing any document or signing the
Discharge Voucher on my behalf as may be required.

Name : NG WEE NGENG Signature:

NRIC No.

Tel No.

Address

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$800.00** (Global Sum) for vehicle no. **SHB 432G** that was damaged pursuant to the accident which occurred on **21/08/2021** (date) along **38 Jln Rumah Tinggi** (location) involving vehicle no/s **SMU 5016H**.

This is pursuant to the inspection conducted on **25/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI**
PTE LTD ("the third party claimant") of vehicle no. **SHB 432G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 432G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of February (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210900233
Date : 13.09.2021
Vehicle No. : SHB432G
Your Ref No. : TAX/08/21/2057
Our Ref No. : 24112021
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER FRT	1.00	\$ 482.00	(100.00)	\$ 482.00	\$ 0.00
BUMPER CLIPS	0.00	\$ 1.61	0.00	\$ 0.00	\$ 0.00
BUMPER ENERGY ABSORBER FRT	0.00	\$ 78.80	0.00	\$ 0.00	\$ 0.00
BUMPER REINFORCEMENT FRT	0.00	\$ 498.40	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER LH	0.00	\$ 250.40	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER HOLE LH	1.00	\$ 18.50	(100.00)	\$ 18.50	\$ 0.00
BUMPER SUPPORT F/LH	0.00	\$ 76.40	0.00	\$ 0.00	\$ 0.00
BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$ 311.10	(100.00)	\$ 311.10	\$ 0.00
FOG LAMP LH	0.00	\$ 280.10	0.00	\$ 0.00	\$ 0.00
BRACKET, FR TURN CENTER LH	0.00	\$ 58.20	0.00	\$ 0.00	\$ 0.00
BRACKET, FR TURN LOWER LH	0.00	\$ 26.00	0.00	\$ 0.00	\$ 0.00
BRACKET, FR TURN UPPER LH	0.00	\$ 24.40	0.00	\$ 0.00	\$ 0.00
LENS & BODY, FR TURN LH	1.00	\$ 511.80	(100.00)	\$ 511.80	\$ 0.00
GRILLE, RADIATOR	0.00	\$ 310.60	0.00	\$ 0.00	\$ 0.00
BUMPER LIP FRT	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
BUMPER FRT ABSORBER LOWER	0.00	\$ 127.70	0.00	\$ 0.00	\$ 0.00
HEAD LAMP LH	1.00	\$ 945.20	(100.00)	\$ 945.20	\$ 0.00
FENDER LINER FRT/LH	0.00	\$ 171.70	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR FRONT LH PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSG33

Koo Yew Chung
Koo Yew Chung (Sep 13, 2021 17:30 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya,
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210900233
Date : 13.09.2021
Vehicle No. : SHB432G
Your Ref No. : TAX/08/21/2057
Our Ref No. : 24112021
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 480.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 21.08.2021

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Sep 13, 2021 17:30 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

Strides Taxi Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/21/2057

From: Strides Taxi Pte Ltd

Date: 2/9/2021

**ACCIDENT ON 21/8/2021 INVOLVING SHB 432G & SMU 5016H AT BLK 38
JALAN RUMAH TINGGI**

This is to confirm that the daily rental rate for SHB 432G is \$66.00 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 08/08/2021

Date Generated : 01/09/2021

Accident End Date : 01/09/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/21/2057	SHB432G	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24112021	24/08/2021 2:13 PM	27/08/2021 1:07 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	25 Aug 2021 / 10:54:00	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SMU5016H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210825105400500643

Search Date / Time: 21 Aug 2021 18:04:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 20 October 2021 7:28 pm
To: BRENDON_NCH@YAHOO.COM.HK
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21009049/R1ga3 ***
ACCIDENT INVOLVING SMU 5016H & SHB 432G ON 21/08/2021 ***

Our Ref: CC3/AIG21009049/R1ga3

20 OCTOBER 2021

NG CHI HUNG (WU ZHIHENG)

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 5016H & SHB 432G ON 21/08/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 432G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Kindly let us have the following:

1. Accident video footage

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHB432G (0661256025SG)**

[SMU5016H]

TP

STRIDES AUTOMOTIVE SERVICES PTE LTD

Aug 21 2021 6:00PM

[NG CHI HUNG (WU ZHIHENG)]

Strides Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **03/02/2022 15:56 PM.**

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$835.00) - SHB432G - Claim Handler: Ler, Bernard-JQ**

Approved:835.00:subject to all docs in place Cost of Repair : \$480.00 Loss of Income : \$150.00 3 days @ S\$ 50/day Loss of Rental : \$198.00 3 days @ S\$ 66/day LTA/ GIA Search Fee : \$7.00 Total : \$835.00