



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP022082021

Date : 26.10.2021

Your Ref : 20/21/21/VC05/024884

M/s Lonpac Insurance Bhd
Attn: Motor Claim Department - c/o LKK

**Without Prejudice
Save As To Costs**

Dear Sir/Madam,

ACCIDENT INVOLVING GBH4288U & GBB6764E ON 24.08.2021

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

O Original Tax-invoice number – TP1021/001

O Original rental invoice number – INV-21220632

O Vehicle search result

O Authorisation to Act

The quantification of our client's property damage claim is as follows: -

a) Cost of repair (inclusive GST)	\$	4,815.00
b) Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$	2.00
c) Loss of hire / use / rental / earnings / rental fees	\$	770.40
d) Admin fees	\$	200.00
Total	\$	<u>5,787.40</u>

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ten
Tan Lim Motor Pte Ltd
Email: sharon.ten@tlmotor.com.sg

AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER GBH4288U

ACCIDENT INVOLVING GBB6764Z

ALONG/AT PIE (Juas) Anak Bukit Flyover ON 21/08/2021

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to **TAN LIM MOTOR PTE LTD.**

Name Genentz Pte Ltd

NRIC (Last 4 character) 20707093Z

Date 21/08/2021

Signature



Owner's / Hirer's signature / RTP

(Company's stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024884
DATE : 04 Dec 2021

DISCHARGE VOUCHER

I/We, GENERIC PRINT PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBB6764E the sum of Singapore Dollar Five Thousand Three Hundred Fifty Only (\$5,350.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBH4288U and GBB6764E on 24 AUG 2021 along PIE(TUAS) ANAK BUKIT FLYEROVER.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ACE INTEGRATED PTE LTD / BALASUNDARAM SELVAKUMAR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to TAN LIM MOTOR PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



GENERIC PRINT PTE LTD
CIDN: 260797093E
30 kallang place #03-18/20
singapore 339159
tel: 6741 2596 fax: 6749 5793

.....
Generic Print Pte Ltd 14/01/2022
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



TAX-INVOICE
NUMBER: TP1021/001

(Please quote our reference number TP022082021 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Generic Print Pte Ltd

Date: 05/10/2021

Vehicle No: GBH4288U
Model: TOYOTA PROACE

Description	Amount
To lump sum repair as recommended by surveyor.	\$4,500.00

No official receipt will be issued.

Sub Total	\$4,500.00
Add 7% GST	\$315.00
Total	\$4,815.00

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
~~No. 51 Defu Lane 10 Singapore 539246~~
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2



KT LEASING PTE LTD | UEN: 201909231C
GLOBAL ADVANCE LEASING | UEN: 52935825E
Auto Bay @ Kaki Bukit Entrance A
Blk 1 Kaki Bukit Ave 6 #01-04 Singapore 417883
T: +65 6100 0425 | enquiry@gal.com.sg | GST Reg No.: 201909231C

Bill To

Generic Print Pte Ltd
C/O: Tan Lim Motor Pte Ltd
30 Kallang Place #03-18/20
Singapore 339159

TAX INVOICE

Invoice No INV-21220632
Invoice Date 01 Sep 2021
Reference GBJ9403K

Description	Amount
GBJ9403K - KTL, REF : TP022082021 (GBH4288U)	
Rental from 25/08/2021 to 30/08/2021	720.00
06 days @ \$120.00 per day	

Subtotal	720.00
Total GST	50.40
Amount Due	770.40



BY: UOB190238

No Official Receipts will be issued. This is a computer generated document. No signature required.

SCAN TO PAY		BANK TRANSFER OR CHEQUE	
	PayNow is supported by these Participating Banks Bank of China, Citibank, DBS/POSB, HSBC Bank, Industrial and Commercial Bank of China Limited, Maybank, OCBC Bank, Standard Chartered Bank & United Overseas Bank Limited	UOB BANK ACC No: 208-315-273-9 Branch Code: 059 Bank/Swift Code: 7375/UOVBSGSG	
		Cheques: Crossed & make payable to GLOBAL ADVANCE LEASING. Please indicate invoice number and payer's name on reverse of cheque	
CREDIT OR DEBIT CARD			
View and pay online now			
By selecting this payment option, hirer acknowledge that a credit card convenience fee will be charged			

E. & O. E.



☐ KT LEASING PTE LTD
☐ GLOBAL ADVANCE LEASING
 AutoBay@Kaki Bukit (Heavy Vehicle Entrance A)
 Blk 1 Kaki Bukit Avenue 6 #01-04 Singapore 417883
 www.ktgroup.com.sg T: 6100 0425

Date	25.08.2021	Agreement Ref	KT / GAL
VEHICLE NO.	9BJ9403 K	Make / Model	
Date OUT	25.08.2021	Time OUT	1445
PETROL	E 1/4 1/2 3/4 F	KM OUT	
Date IN	30.08.2021	Time IN	1720
PETROL	E 1/4 1/2 3/4 F	KM IN	

Hirer / Driver			
Name	Generic Print Pte Ltd		
Address	30 Kallang Place #03-18/20 Singapore 339159		
Contact Person	67412596	H/P Number	
ID	200707093 E	Driving Exp	-
License No.	-	License Class	Class 3 / 3A / 3CA / 4 / 5
Additional Driver			
Name	Wong Soon Meng		
Address	Blk 151 Tampine Street 12 #04-8 Singapore 521151		
Contact Person		H/P Number	9124690171
ID	21799313E	Driving Exp	21 yrs
License No.	21799313E	License Class	Class 3 / 3A / 3CA / 4 / 5

Hirer Acknowledges the following Non-Waivable Excess:

Collision damage excess of \$ _____ per accident in Singapore applies

HIRER acknowledges an additional \$ _____ collision damage excess per accident applies in the event the accident occurred in Malaysia

X

Estimate Rental:

120 Days/s @ \$ 6 / day
 _____ Week/s @ \$ _____ / week
 _____ Month/s @ \$ _____ / Month

Misc Charges for _____

SUBTOTAL \$ 720.00

GST \$ 50.40

TOTAL \$ 770.40

RENTAL DEPOSIT \$ _____

Important Notes:

1. Rental Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of Owner.
2. Only persons authorised by the Owner may drive the vehicle.
3. All parking and traffic violations are the responsibility of the Hirer. An Administrative charge of \$15 will be levied on any violations redirected.
4. In the event of accident, the Hirer must report to the rental office immediately.
5. The Hirer agrees to bear all liabilities and losses incurred if any accidents / damages to the car is not reported to the owner within 24 hrs of accident.

I/We have read and agreed to the terms and conditions as set out on both sides of the agreement and certify that the information given is true and correct.

Hirer Sign

Additional Driver Sign

KT / GAL Sign


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBB6764E

Date of Accident

24/08/2021 **Reset**

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **16/10/2020 - 15/10/2021**Requested By **William Lam (TAN LIM MOTOR ...**Requested Date **25/08/2021 14:23**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Re: [Seek Mandate] - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sat 4/12/2021 12:24 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs,

We refer to the above matter.

Please be informed that we have settled at a global sum of \$5,350.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close once DV received.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 30 November 2021 5:34 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 26 November 2021 11:43 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Your ref: **20/21/21/VC05/024884**
Our ref : CC4/LPC21009046/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB6764E(LONPAC) AND GBH4288U(TP) ON 24/08/2021

We refer to the above matter.

We have highlighted to your good office on 25/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer **"TAN LIM MOTOR PTE LTD"** at **\$5,459.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,339.24	\$ 4,815.00 (\$4,500.00 + 7%GST)
2. Loss of Rental (6days x \$120.00)(w/GST)	\$ 770.40	\$ 642.00 (6days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,111.64	<u>\$ 5,459.00</u>

Surveyor recommended 4 days for repair + 1Sinday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 25 October 2021 3:04 PM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, August 25, 2021 5:02 PM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Dear Li Li,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 25 August, 2021 4:59 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 25 August 2021 4:45 PM
To: ONG LI LI <long@lonpac.com>; admin-a@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 26-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 25 August, 2021 4:28 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg
Subject: RE: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021 Our Ref: 20/21/21/VC05/024884 [External General]

Lonpac External - General

Without Prejudice

Dear Wei Shong

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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Lonpac External - General data is for internal / external use.

From: Wei Shong [<mailto:wei.shong@tlmotor.com.sg>]
Sent: Wednesday, 25 August 2021 4:18 PM
To: MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg

Subject: Arrange Survey Third Party Claim - Accident involving GBH4288U and GBB6764E (Lonpac) on 24.08.2021

Your Ref: GBB6764E- Lonpac

Our Ref: GBH4288U

DOA: 24.08.2021

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,



**Lam Wei Shong
William**
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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www.avast.com

