

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:64100946 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1352L/WD

**WITHOUT PREJUDICE**

14 February 2022

**(By Email Only)**

**Attn: The Motor Claims Department**

Lonpac Insurance Bhd  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1352L & YN7214J ALONG WOODLANDS AVE  
12 ON 24.08.2021**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1352L**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **YN7214J** at the material time of the accident with the driver of our client's vehicle, **Mr. Yap Chin Guan**

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YN7214J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (include GST)	\$ 10,914.00
2. Loss of Rental (7 days x \$47.30 per day)	\$ 331.10
3. GIA Search Fee	\$ 2.00
	<u>\$ 11,247.10</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHD1352L**
- 2) Final Repair bill
- 3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 4) Check In/Out Voucher
- 5) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1352L/WD

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Goh Wee Dek**

Email: [weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)

DID: 6544 6682

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

Lonpac Insurance Bhd  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1352L & YN7214J ON 24.08.21**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1352L**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

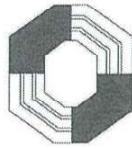
Thank You.

  
Premier Taxis Pte Ltd  
Authorized Signatory

Date



This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertaining  
to property damage only



## LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024888  
DATE : 04 JULY 2022

### DISCHARGE VOUCHER

I/We, **PREMIER TAXIS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YN 7214J** the sum of Singapore Dollar **ELEVEN THOUSAND TWO HUNDRED AND FORTY ONLY (\$11,240.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SHD 1352L** and **YN 7214J** on **24/08/2021** along **WOODLAND AVE 12**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TRANS FLORAND PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIER AUTOMOTIVE SERVICES PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date



**Premier Taxis Pte Ltd**

**4/7/22**

Name of vehicle owner /Date



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

Premier Taxis Pte Ltd  
23 Changi South Ave 2  
Singapore 486443

### TAX INVOICE

DATE 10-Feb-2022  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1352L			\$ 10,200.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 10,200.00
GST @ 7%				\$ 714.00
GRAND TOTAL				\$ 10,914.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



09 February 2022

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

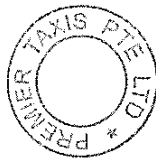
This letter serves to inform that Yap Chin Guan of NRIC Number S1742332J is a registered driver of SHD1352L. Yap Chin Guan is paying a discounted daily rental rate of \$47.30 (Inclusive of GST) on 24 Aug 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: LL

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Ca. Reg. No. 200304975H



**PREMIER**  
AUTOMOTIVE SERVICES

REPLACEMENT VEH GIVEN YES / NO

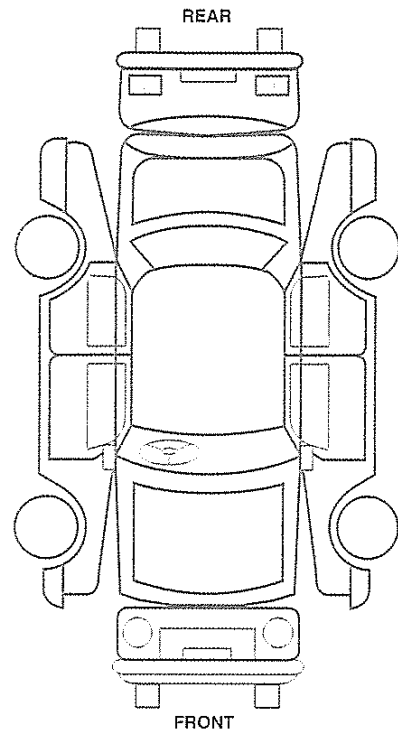
VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

# CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Yap Chin Guan</u>		HANDPHONE <u>98070374</u>	
NRIC S <u>XXXX3325</u>		MAKE / MODEL <u>130V</u>	
VEH. REGN NO. <u>SHD 1352 L</u>			
DATE IN <u>27/08/21</u>	TIME IN <u>1440</u>	DATE OUT <u>03/09/21</u>	TIME OUT <u>0900</u>
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT
	<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F		<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME <u>Twin, from company</u>	DRIVER'S NAME <u>Chen Mei X</u>
DRIVER'S SIGNATURE / DATE / TIME <u>[Signature]</u>	DRIVER'S SIGNATURE / DATE / TIME <u>[Signature]</u>
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: / ACCIDENT: DATE / TIME of ACCIDENT: <u>240821 1520</u> <u>QW</u>


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

YN7214J

Date of Accident

24/08/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **29/12/2020 - 28/12/2021**Requested By ..... **WONG ZHI XIANG (PREMIER A...**Requested Date ..... **27/08/2021 13:09****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Asher Sng (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 4 July 2022 14:17  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General] \*\*\* LKK REF: CC4/LPC21009043/Gea3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 1 July 2022 9:23 am  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General] \*\*\* LKK REF: CC4/LPC21009043/Gea3

Your Ref: 20/21/21/VC00/024888

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,415.17	\$ 10,914.00
2. Loss of Rental (7days x \$47.30)	\$ 331.10	\$ 331.10 (7days x \$47.30)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 18,748.27</b>	<b>\$ 11,247.10</b>

**\*\*7 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2022 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 August 2021 16:22

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General] \*\*\* LKK REF: CC4/LPC21009043/Gea3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, August 27, 2021 3:11 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Dear Li Li,

Noted with thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Friday, 27 August, 2021 3:09 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

## **Lonpac External - General**

Dear Summer

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".**

•  
*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Friday, 27 August 2021 2:57 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 27 August, 2021 2:32 PM

**To:** Wong Zhi Xiang <[zhixiang.wong@premierauto.com.sg](mailto:zhixiang.wong@premierauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Zhi Xiang

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse

Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".**

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*Lonpac External - General data is for internal / external use.*

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**From:** Wong Zhi Xiang [<mailto:zhixiang.wong@premierauto.com.sg>]  
**Sent:** Friday, 27 August 2021 2:19 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHD1352L  
Insured Vehicle: YN7214J  
Date of Accident: 24/08/2021  
Name of Workshop: PREMIER AUTOMOTIVE SERVICES  
Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443  
Name of Contact Person: MR WONG / MR GOH  
Contact Number: 65446689  
Email Address of Contact Person: [AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)

**\*Vehicle available for survey after 530pm – 27 August 2021\***

**Please arrange for survey.**

Thank you.

Wong Zhi Xiang (Mr)  
Manager  
Premier Automotive Services Pte Ltd

*For booking of appointments for vehicle servicing or repairs, you may email us at*  
[\*ServiceCentre@premierauto.com.sg\*](mailto:ServiceCentre@premierauto.com.sg)

Address: 23 Changi South Ave 2, #03-02 Singapore 486443  
Tel: 6214 8880 Ext 077 | DID: 6410 0947 | Fax: 6214 0330

**Note: Please be informed that we have changed our email from [zhixiang.wong@premiertaxi.com](mailto:zhixiang.wong@premiertaxi.com) to [zhixiang.wong@premierauto.com.sg](mailto:zhixiang.wong@premierauto.com.sg)**

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