

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, August 27, 2021 3:11 PM
To: 'ONG LI LI'; Admin A; 'MT_Claim_SG'; assignments
Subject: RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Dear Li Li,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 27 August, 2021 3:09 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 27 August 2021 2:57 PM

To: ONG LI LI <long@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 27 August, 2021 2:32 PM

To: Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: RE: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21 Our Ref: 20/21/21/VC00/024888 [External General]

Lonpac External - General

Without Prejudice

Dear Zhi Xiang

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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Lonpac External - General data is for internal / external use.

From: Wong Zhi Xiang [<mailto:zhixiang.wong@premierauto.com.sg>]
Sent: Friday, 27 August 2021 2:19 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: Pre-inspection/Accident involving between SHD1352L & YN7214J (LONPAC-INSURED) on 24.08.21

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHD1352L
Insured Vehicle: YN7214J
Date of Accident: 24/08/2021
Name of Workshop: PREMIER AUTOMOTIVE SERVICES
Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443
Name of Contact Person: MR WONG / MR GOH
Contact Number: 65446689
Email Address of Contact Person: AccReport@premierauto.com.sg

Vehicle available for survey after 530pm – 27 August 2021

Please arrange for survey.

Thank you.

Wong Zhi Xiang (Mr)
Manager
Premier Automotive Services Pte Ltd

For booking of appointments for vehicle servicing or repairs, you may email us at
[**ServiceCentre@premierauto.com.sg**](mailto:ServiceCentre@premierauto.com.sg)

Address: 23 Changi South Ave 2, #03-02 Singapore 486443
Tel: 6214 8880 Ext 077 | DID: 6410 0947 | Fax: 6214 0330

Note: Please be informed that we have changed our email from zhixiang.wong@premiertaxi.com to zhixiang.wong@premierauto.com.sg

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