

Huey Yon (LKKAuto)

From: Workshop 99 <workshop99@rocketmail.com>
Sent: Tuesday, 20 December 2022 4:49 PM
To: Finalization
Subject: Re: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

Dear LKK,

We agreed to your offer of COR @ LS \$2,000.00 and 3 w/days.

Best regards,

William Saw
Workshop 99 Auto Services

Workshop 99 Auto Services | Blk 9 Sin Ming Road | #01-34 Sin Ming Industrial Estate Sector C | Singapore 575644
T. 6552-5192 | F. 6455-5379 | E. workshop99@rocketmail.com | Registration Nos. 53038523J



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On Tuesday, 20 December 2022 at 04:21:02 pm SGT, Finalization <finalization@lkkauto.com> wrote:

Hi William,

We will be advising our principal for the costs of repairs in \$2000.00 (L/S, before GST), 3 days. Subject to their approval.

Thanks.

case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Workshop 99 <workshop99@rocketmail.com>
Sent: Tuesday, 20 December 2022 3:06 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: Re: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

Dear Huey Yon,

We attached the estimate and photos for your kind attention. The estimate and photos were taken by Guo Qiang last year 2021.

Best regards,

William Saw
Workshop 99 Auto Services

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On Monday, 19 December 2022 at 04:48:14 pm SGT, Huey Yon (LKKAuto) <hueyyon@lkkauto.com> wrote:

Dear Sir/Mdm,

Kindly provide us estimate with parts prices.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Sent: Monday, 26 September 2022 11:44 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: 转发: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

发件人: Admin-D (LKKAuto) <admin-d@lkkauto.com>
已发送: 2022年9月26日 11:43:45 (UTC+08:00) Kuala Lumpur, Singapore
收件人: 'Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <BeeGan.Lee@strides.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; assignments <assignments@lkkauto.com>
主题: RE: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

Dear Ashlene,

Thank you for the email.

Dear GQ / Huey Yon,

FYNA. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BeeGan.Lee@strides.com.sg>
Sent: Monday, 26 September 2022 10:49 AM
To: YAN <admin-d@lkkauto.com>
Cc: workshop99@rocketmail.com
Subject: RE: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

resent

From: MTPRI
Sent: Monday, 26 September 2022 10:48 am
To: 'YAN' <admin-d@lkkauto.com>
Cc: 'workshop99@rocketmail.com' <workshop99@rocketmail.com>
Subject: FW: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

Dear Meng yan,

Kindly get your surveyor to finalise the repair with Workshop 99.

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

<https://www.smrt.com.sg/Compliment>



From: Workshop 99 <workshop99@rocketmail.com>
Sent: Friday, 23 September 2022 5:43 pm
To: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: Re: REQUEST FOR REPAIR COST FINALISATION- GBG4202Y // SHD6332L // ACC 24/06/2021

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<2nd Reminder>

Dear Ms Ashlene Lee,

We refer to our conversation on the 5 July 2021, before the appointment of your surveyor, you promised to assist in the finalization of the repair costs within three months' time. Now, one year had passed and there was still no finalization yet. Kindly, let us know when we can finalize and closed off this matter.

Hope to hear from you soon.

Best regards,

William Saw

Workshop 99 Auto Services

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On Monday, 19 September 2022 at 03:34:19 pm SGT, Workshop 99 <workshop99@rocketmail.com> wrote:

<Gentle Reminder>

Dear Ashlene Lee,

We refer to our conversation on the 5 July 2021, before the appointment of your surveyor, you promised to assist in the finalization of the repair costs within three months' time. Now, one year had passed and there was still no finalization yet. Kindly, let us know when we can finalize and closed off this matter.

Hope to hear from you soon.

Best regards,

William Saw

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On Thursday, 15 September 2022 at 03:43:11 pm SGT, Workshop 99 <workshop99@rocketmail.com> wrote:

Dear Ashlene Lee,

We refer to our conversation on the 5 July 2021, before the appointment of your surveyor, you promised to assist in the finalization of the repair costs within three months' time. Now, one year had passed and there was still no finalization yet. Kindly, let us know when we can finalize and closed off this matter.

Hope to hear from you soon.

Best regards,

William Saw

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On Monday, 5 July 2021 at 02:56:10 pm SGT, MTPRI <mtpri@smrt.com.sg> wrote:

REF: TAX/06/21/2053/AL

WITHOUT PREJUDICE

Dear William,

As spoken, we understand that you preferred our in house surveyor to survey your client's vehicle.

However, our in house surveyor is not available (unknown extend period of MC).

As discussed, kindly choose LKK for this case and we will get LKK to expedite the finalisation with you.

If you met any issue, you may contact me. I will speak to them on your behalf - only to expedite for you but I cannot finalise the amount with you.

We await for you for arrangement of the date and time for survey.

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: leebeegan@smrt.com.sg | www.smrt.com.sg

<https://www.smrt.com.sg/Compliment>

From: Workshop 99 [<mailto:workshop99@rocketmail.com>]
Sent: Monday, July 5, 2021 2:43 PM
To: MTPRI
Subject: Re: REQUEST FOR PRE-REPAIR SURVEY - GBG4202Y // SHD6332L // ACC 24/06/2021

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Dear Ashlene,

Do you have any in-house surveyors? or you can appoint any surveyor instead of LKKs.

Kindly let us have your reply soonest.

Best regards

William Saw

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On Monday, 5 July 2021, 09:10:00 am SGT, MTPRI <mtpri@smrt.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs

Thank you for your video.

However, we have 10 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee
- 9. M/s LKK Oi Sun Pin
- 10. M/s LKK Lim Teow Guan

Kindly revert with your selection.

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

<https://www.smrt.com.sg/Compliment>

From: Workshop 99 [<mailto:workshop99@rocketmail.com>]
Sent: Wednesday, June 30, 2021 6:17 PM
To: MTPRI
Subject: Re: REQUEST FOR PRE-REPAIR SURVEY - GBG4202Y // SHD6332L // ACC 24/06/2021

Dear Hua Yen,

Attached the in-car cam video for your kind attention.

Best regards,

William Saw

Workshop 99 Auto Services

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On Wednesday, 30 June 2021, 09:17:28 am SGT, MTPRI <mtpri@smrt.com.sg> wrote:

Dear William,

Kindly provide video footage.

Thanks & Regards

Hua Yen

From: Workshop 99 [<mailto:workshop99@rocketmail.com>]

Sent: 29/06/2021 18:14

To: MTPRI

Subject: REQUEST FOR PRE-REPAIR SURVEY - GBG4202Y // SHD6332L // ACC 24/06/2021

Your Ref:

Our Ref.:

First Capital Insurance Limited

Motor Claim Department

Singapore

Dear Sir/Madam,

Re: Accident Involving GBG4202Y And SHD6332L on the 24/06/2021

Along Sims Drive

We refer to the above matter.

We are writing on behalf of the registered owner of Vehicle Nos. GBG4202Y which was involved in the above mentioned accident.

As the accident was caused by the gross negligence of your insured driver; our customer's vehicle, GBG4202Y had been damaged. We are instructed to claim for the damages against you and/or your insured. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey for the vehicle. If so, kindly provide us your list of surveyors for our appointment, soonest.

Thank you for your kind attention and assistance into this matter.

Yours sincerely,

William Saw

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