

Shiau Chan (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 8 September 2021 9:14 am
To: Shiau Chan (LKKAUTO)
Cc: LEE KATIE
Subject: FW: OD CLaim YQ2387K Our ref: M11D13572109

Without Prejudice

Dear Shiau Chan

Can, please proceed with OD repair .
Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong
Executive
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, September 7, 2021 5:34 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD CLaim YQ2387K Our ref: M11D13572109

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Dear Josephine,

Enclosed herewith preliminary advice of YQ 2387K.

We have not authorise repair.

Kindly advise on authorisation.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 27 August 2021 9:52 am

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: OD CLaim YQ2387K Our ref: M11D13572109

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Friday, 27 August, 2021 9:43 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>; Thomas.Pang@borneomotors.com.sg

Subject: RE: OD CLaim YQ2387K Our ref: M11D13572109

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$800.

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Josephine Wong
Executive
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Thursday, August 26, 2021 3:52 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>; jennylew@uoi.com.sg

Subject: OD CLaim YQ2387K

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Attach document for your perusal. This is OD claim.

Thank you

Regards

Thomas Pang
Borneo Motors
DID:6631 1860 HP:9847 6171