

Veron Chen (LKKAuto)

From: Vikneswaran Naidu <vicky@bisauto.com.sg>
Sent: Tuesday, 31 August 2021 8:06 PM
To: Veron Chen (LKKAuto); sg.customerservice@awac.com
Cc: SUR; Steve Chen (LKK Auto)
Subject: RE: TP Survey assignment for SJW9199L DOA: 17/08/2021 Our ref: NSV2100109/HLF

Dear All,

Please advised the liability of the case.

Thank you
Best Regards

BIS Automobiles Pte Ltd

Vikneswaran Naidu
Senior Customer Service Advisor

30 Teban Gardens Crescent
Singapore 608927

Main: +65 6896 3933

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

Facebook : <https://www.facebook.com/BMWBIS>



From: Goh, Stella [mailto:stella.goh@awac.com] **On Behalf Of** Motorsurvey
Sent: Friday, August 27, 2021 9:26 AM
To: assignments@lkkauto.com
Cc: Vikneswaran Naidu; csa@bisauto.com.sg; sur@lkkauto.com
Subject: TP Survey assignment for SJW9199L DOA: 17/08/2021 Our ref: NSV2100109/HLF

The above captioned accident refers.

Pursuant to the Practice Directions Amendment No. 1 of 2016 which was effective on 1 April 2016, we like to advise that the third party claimant and us do have consensus in the appointment of **Mr Mohammed Rasul** as the Single Joint Expert to conduct the pre-repair survey of the third party claimant's vehicle.

Please conduct "THIRD PARTY" survey on without prejudice basis. The information as are follows:

3 rd Party Vehicle	:	SJW 9199L
Insured Vehicle	:	XB 8814 X
Policy Number	:	BVFCSB0013452102
Name of Workshop	:	BIS Automobiles Pte Ltd
Contact Number	:	6896 3933
Person to Contact	:	Mr Vikneswaran Naidu
Estimated Cost of repairs	:	\$ 4,540.75

Regards,
Claims Division

Copy to { BIS Automobiles Pte Ltd } (Your Ref: SJW9199L) via Email.

Note -

- (X)
1. This is to keep you informed that we have appointed surveyors to conduct inspection to your client's damaged vehicle on a without prejudice basis.
 2. **Please keep our motor surveyor and us informed so as to enable the surveyor to conduct a post repair inspection once your client's vehicle has been repaired and before returning the repaired vehicle to your customer.**
 3. Please quantify your client's claim with all relevant supporting documents once your client's vehicle has been repaired.
 4. Please do not construe this appointment of surveyor and our above request as an admission of liability.
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