

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, October 1, 2021 5:41 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Jasper Chua (LKK Auto); Admin A
Subject: RE: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021 [External Confidential] *** LKK REF : CC4/LPC21009009/Bba3
Attachments: WHEEL ALIGNMENT REPORT.PDF; TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Wheel alignment report
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, September 1, 2021 5:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021 [External Confidential] *** LKK REF : CC4/LPC21009009/Bba3

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024891

Dear Mei Kwan,

Attached copy of insured 's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 September 2021 4:19 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021
[External Confidential] *** LKK REF : CC4/LPC21009009/Bba3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)

Sent: Thursday, August 26, 2021 1:55 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021
[External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 30-08-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 26 August, 2021 1:51 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; teamautopl@gmail.com

Subject: FW: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021
[External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: TeamAutoPro North [<mailto:teamautopl@gmail.com>]

Sent: Thursday, 26 August 2021 1:35 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021 [External General]

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **Lim Teow Guan - LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Aug 26, 2021 at 1:16 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear David,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of

Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: TeamAutoPro North [mailto:teamautopl@gmail.com]
Sent: Thursday, 26 August 2021 11:30 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>
Subject: 2 Days Notice: GBC 6181 G (Our Ref) and YN 5196 R (Your Ref) 3rd Party: Lonpac Dated 25/08/2021

Dear Sir/Madam,

Road Traffic Accident Involving GBC 6181 G (Our Ref) and YN 5196 R (Your Ref)
Dated 25TH August 2021, Time around 1115HRS

@ Along Sin Ming Road (Outside Autocare Building)

We represent our client; EZPHOTO , to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: GBC 6181 G and your insured's vehicle registration number: YN 5196 R.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722