



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG21009007/ea3 (GN5282M)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0690/2021/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

14-Dec-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMM 4868 P - Audi A5 SPORTBACK 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMM 4868 P**, claimant, **Mr. Low Bak Hiang Buck**, please find the related document per attached.

1. A copy of the Original invoice no. 85017016 – S\$ 4,750.37.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMM 4868 P

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOW BAK HIANG BUCK (the third party claimant) of BLK 6 ST GEORGE'S LANE
#09-205, SINGAPORE 320006 (address), owner of SMM4868P (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMM4868P that was damaged pursuant to the accident which occurred on 25/08/2021
(date) along FOWLIE ROAD AND JOO CHIAT ROAD JUNCTION (location) involving vehicle no/s
GN5282M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of AUG (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,750.37 (Repair Cost), S\$300.00 (Loss of ~~rental~~/use), S\$2.00 (Disbursement), for vehicle no. SMM4868P that was damaged pursuant to the accident which occurred on 25/08/2021 (date) along FOWLIE ROAD AND JOO CHIAT ROAD JUNCTION (location) involving vehicle no/s GN5282M. This is pursuant to the inspection conducted on 27/8/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW BAK HIANG BUCK ("the third party claimant") of vehicle no. SMM4868P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMM4868P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 01 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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| | | | |
|---|-----------------------|---|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120 | | Invoice No: 85017016 Date: 13/12/2021 Order: SMM4868P Term: 30 | Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 |
| Regn No: SMM4868P (V 42501) | Regn Date: 28/06/2019 | Mileage: 36009 | WIP No.: 41303 |
| Model: A5 SPORTBACK 2.0 TFSI S tronic | | Chassis: WAUZZZF52KA054222 | Engine: CVK 080218 |
| You have been assisted by :- UB-Tony Foong | | (33) | Dept: U |

| | | Details | Qty | Unit Price | Amount |
|---|-----------------|--|--------|------------|----------|
| S | BODYWORK | M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION. | 360.00 | 1.00 | 360.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 500.00 | 1.00 | 500.00 |
| S | BODYWORK | M: TO RESPRAY REAR BUMPER. | 550.00 | 1.00 | 550.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X | A8W6807067N GRU | COVER | 1.00 | 2504.00 | 2,003.20 |
| X | A8W6853551A 2ZZ | MOLDING | 1.00 | 1016.00 | 812.80 |
| X | AQ3131701020 | Sundries | 1.00 | 27.00 | 21.60 |

Parts 2,837.60
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,439.60

7% GST 310.77

Grand Total 4,750.37



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GN5282M

Date of Accident

25/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/02/2021 - 25/02/2022**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **25/08/2021 15:07**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 31 August 2021 3:42 PM
To: laicheekeong40@gmail.com
Subject: ACCIDENT INVOLVING GN 5282M AND SMM 4868P ON 25/08/2021

Our Ref: CC3/AIG21009007/ea3

31 AUG 2021

TRUMP ELECTRICAL ENGINEERING

Dear Sir/Madam,

ACCIDENT INVOLVING GN 5282M AND SMM 4868P ON 25/08/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SMM4868P (0794625062SG)**
[GN5282M]

TP

LOW BAK HIANG BUCK

Aug 25 2021 11:00AM

[TRUMP ELECTRICAL ENGINEERING]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **06/01/2022 10:08 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$5052.37) - SMM4868P - Claim Handler: MdNoor, Norsiah**

Approved:5052.37.