

**SKU3795D & SMW1420P alongCTE on 24/08/2021**

Serene Lim <serene@limyewboo.com>

Fri 3/9/2021 5:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 3 attachments (560 KB)

Final Bill \$1050.pdf; LTA receipt-20210825-175358.smw1420p.pdf; Renatl Agreement.pdf;

Hi Hsiao Tong

We are quantifying the below

Cost of repair	\$1050.00
Loss of rental (3 days x \$180 per day)	540.00
LTA search fee	7.45
<b>TOTAL</b>	<b>\$1,597.45</b>

We attached herewith Final Bill, Rental Agreement & LTA receipt.

Thank you & await your reply soonest.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

---

**From:** Serene Lim

**Sent:** Thursday, 26 August 2021 10:37 am

**To:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** RE: S1M03GG2\_[TP REF:SKU3795D] \_Accident Involving SMW1420P & SKU3795D\_along\_CTE on 24/08/2021 19:00 \_PersonalAutoLine

Morning

Pls arrange LKK to contact us.

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

---

**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** Thursday, 26 August 2021 9:39 am

**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** S1M03GG2\_[TP REF:SKU3795D] \_Accident Involving SMW1420P & SKU3795D\_along\_CTE on 24/08/2021 19:00 \_PersonalAutoLine

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

<b>List of our motor surveyors:</b>
1. LKK Auto Consultants Pte Ltd
2. LBS Automotive Appraisal Pte Ltd
3. Formteam Consultancy Pte Ltd
4. VP Appraisal Pte Ltd
5. Infiniti Appraisal Services
6. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Best Regards  
Shailendra

---

**From:** Serene Lim [<mailto:serene@limyewboo.com>]

**Sent:** Wednesday, August 25, 2021 6:11 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** [EXTERNAL] SKU3795D & SMW1420P & SJL3049J ALONG TE ON 24.08.2021

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SKU3795D & SMW1420P & SJL3049J ALONG TE ON 24.08.2021**

We are the repairer for Yeo Quee Siong Benjamin the owner of vehicle no. SKU3795D

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177

Fax: 64593724

Email: [serene@limyewboo.com](mailto:serene@limyewboo.com)

**Contact Person: Serene Lim Hp : +65 96852332**

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## **AUTHORISATION TO ACT**

I/We, YEO QUEE SIONG BENJAMIN (the third party claimant") of 268A, COMPASSVALE  
LINK, #12-41, SINGAPORE 541268 (address), owner of SKU3795D (vehicle no.) hereby  
authorize LIM YEW BOO SPRAY PAINT CO ("the workshop") to act for me with respect  
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.  
SKU3795D that was damaged pursuant to the accident which occurred on 24.08.2021 (date)  
along CTE TOWARD PIE CHANGI (location) involving  
vehicle no/s SMW1420P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 25 (day) of Aug (month) 2021 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMW 1420P (Insd veh)	Model: TOYOTA PRIUS C 1.5 HYBRID
	SKU 3795D (TP veh)	
Date of Accident/ Time:	24/08/2021	

Repair Estimate	: \$	4,258.51	
Final Repair Cost	: \$	1,050.00	
Loss of Use	: \$		
Rental (if any)	: \$	300.00	days at \$ per day
LTA / GIA Search Fee	: \$		3 days at \$ 100 per day
Others:	: \$	7.45	
Final Settlement Sum	: \$	1,357.45	

Payee Name : LIM YEW BOO SPRAY PAINT CO

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	

Remarks:

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: Renene Lim

Date: 6/9/21

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: Renene Lim

Date: 6/9/21

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:

Date: 08/09/2021

# LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645  
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721  
Tel No. : 64534177 Fax No. : 64593724  
E-Mail : limyewboo@singnet.com.sg  
Website : www.limyewboo.com.sg  
Buss. Reg. No. : 200514/00L

AXA INSURANCE PTE LTD  
8 SHENTON WAY #27-01  
AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department  
Contact : 63387288 Fax No. : 68804838

## Final Repair Bill : TP21/037

Date : 01/09/2021  
Vehicle Num. : SKU 3795D  
Make/Model : TOYOTA PRIUS C-2015  
Chassis/Eng# : JTDKD3B3701101231  
Accident Date : 24/08/2021  
Claim No. : S1M03GG2  
Reference : LYB/SKU3795D/AXA/tp/sl  
Policy No. :

LUMP SUM

Amount S\$

1,050.00

E. & O.E.

Total S\$ :

1,050.00



for LIM YEW BOO SPRAY PAINT CO.

Type text here



NO: 1087

## RENTAL AGREEMENT

Date: 30/8/2021

Our Reference. 148 / SKU3795D	Reg. Veh. No. SDV 899AC	Make / Model. Toyota Wagon	Capacity. 1800
Date Out 30/8/2021	Date In 31/8/2021	Time Out 10am	Time In 9.45am
KM Out	KM In		

Hirer's Name Yeo Quee Seng Benjamin  
 Hirer's Address Blk 268A, Compassvale Link, #12-41, S1541268

### PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

Rates do not include Petrol  
 No refund will be given for petrol left in vehicle

Tel No. (Resident) (Office) (HP) 96957821

NIRC / Passport No. 573069137 Nationality Singaporean

Driving Licence No. " " Pass Date 16.5.2019

Date of Birth 21/2/1973 Age 48

Driver's Name

Driver's Address

Tel No. (Resident) (Office) (HP)

NIRC / Passport No. Nationality

Driving Licence No. Pass Date

Date of Birth Age

CHARGES	S\$	Cts
3 Day(s) @ S\$ 180	540	
Weeks(s) @ S\$		
Months(s) @ S\$		
Insurance		
Additional Rental Payable		
Surcharge of Petrol		
Total	540	
Less Deposit (Cash/Cheque No )		
Balance Payable / Refundable		

Refund Received (Cash/Cheque No )

Refund Acknowledgement ☐ By Cash ☐ By Cheque

Received \$ By Hirer X

Computed By

Remarks

I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

Hirer's Signature

**IMPORTANT NOTES :** Restricted to Singapore use only. Hirer is liable to pay for the first S\$ 3500 excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.



BLK 10, SIN MING IND. EST., #01-10  
SINGAPORE 575645  
TEL : 6453 4177 FAX : 6459 3724

No. 0023

**OFFICIAL RECEIPT**

Date : 02.09.2021

Received from : Mr Yeo Quee Siong, Benjamin  
the sum of Dollars : Five hundred and forty only  
being payment of : Rent 1 unit of car for SDV 8999C from 30.08.2021@10.00am-  
02.09.2021@9.45am

CAR RENTAL 2000 PTE LTD

☒ Cash \$540.00  
☐ Cheq No. \_\_\_\_\_



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Aug 2021 / 17:53:58

Receipt Date/Time : 25 Aug 2021 / 17:53:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210825-002773

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMW1420P As at 24 Aug 2021/19:04:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SMW1420P Enquiry Fee 20210825175117612765	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	454183XXXXXX7813	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Claim Notification - ACCIDENT INVOLVING SMW 1420P(AXA) / SKU 3795D/ OTHERS ALONG/AT CTE ON 24/08/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 1/9/2021 4:43 PM

To: OWEN\_MOK@HOTMAIL.COM <OWEN\_MOK@HOTMAIL.COM>

01 Sept 2021

**Ms Koh Yilin Sheryl (Xu Yilin)**

*[By Email only]*

Driver: Mok Boon Foong

Dear Sirs/ Mdm

**OUR REF : CC4/ASM21009006/Kpa3// S1M03GG2**

**YOUR REF : SMW1420P**

**ACCIDENT INVOLVING SMW 1420P(AXA) / SKU 3795D/ OTHERS ALONG/AT CTE ON 24/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from LIM YEW BOO SPRAY PAINT CO acting on behalf of the owner of SKU3795D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(see attached template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# Service Request Details

Claim

S1M03GG2

Reference

CC4/ASM21009006/Kpa3 

Loss Date

24 August 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

26 Aug 2021 9:34:17 AM

Request Date

26 August 2021

Due Date

27 August 2022

Services

Pending verification - Direct Settlement

## Actions

Next Step

Finish the work

Complete Work

Vehicle Information

Incident Vehicle Registration #  
SKU3795D

Make  
TPVD

Model  
Toyota

Service Address

, , ,

Primary Contact/Insured

KOH YILIN SHERYL (XU YILIN)  
BLK 736 YISHUN STREET 72, #10-63, 760736, Singapore  
92965522  
vershawn10@hotmail.com

Claim Handler

LOH Cynthia  
  
cynthia.loh@axa.com.sg

Additional Instructions

Messages2

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE	
SENT	3/9/21 12:10 AM



1420P(OI)/ SKU 3795D(TP) / OTHERS ON 24/08/2021]

BODY

Mandate approved, thanks



TYPE



SENT

2/9/21 2:21 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<TP - Mandate IA> - S1M03GG2 [ACCIDENT INVOLVING SMW 1420P(OI)/ SKU 3795D(TP) / OTHERS ON 24/08/2021]

BODY

Liability: 100%(BOLA 28). 3 vehicles chain collisi...



TYPE



SENT

1/9/21 9:35 PM

FROM

LOH Cynthia

SUBJECT

Re:RE: PLEASE PROCEED DS

BODY

OI CCTV UPLOADED



TYPE



SENT

1/9/21 4:34 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: PLEASE PROCEED DS

BODY

Hi, Insured driver is holding valid Class 3 Drivin...



TYPE



SENT

26/8/21 11:22 AM

FROM

LOH Cynthia

SUBJECT

PLEASE PROCEED DS

BODY

Please check the validity of Insured driver's D/L,...



